

Appendix 4. Route 21 - Steeles Ridership Survey

SURVEY RESPONSE REPORT

04 November 2024 - 02 December 2024

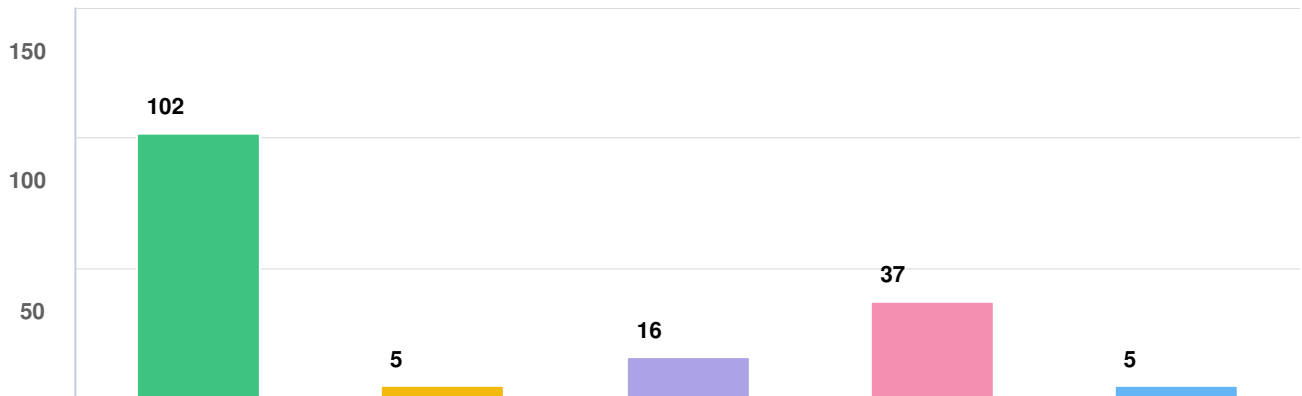
PROJECT NAME:

Route 21 Ridership Survey



SURVEY QUESTIONS

Q1 What kind of trips do you usually use Route 21 Steeles for? Please select all options that apply.

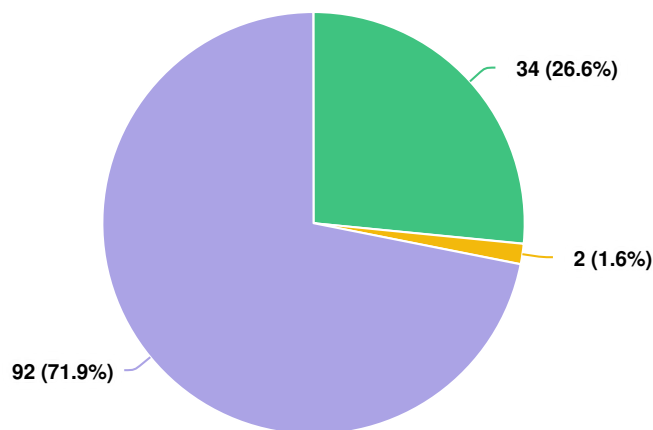


Question options

- For work or school
- For medical appointment or care
- For recreational activities
- For connections to other transportation services (intercity bus, GO Transit, VIA Rail, Pearson International Airport)
- Other (please specify)

Optional question (128 response(s), 0 skipped)
Question type: Checkbox Question

Q2 When do you usually ride Route 21 Steeles? Choose only one option.

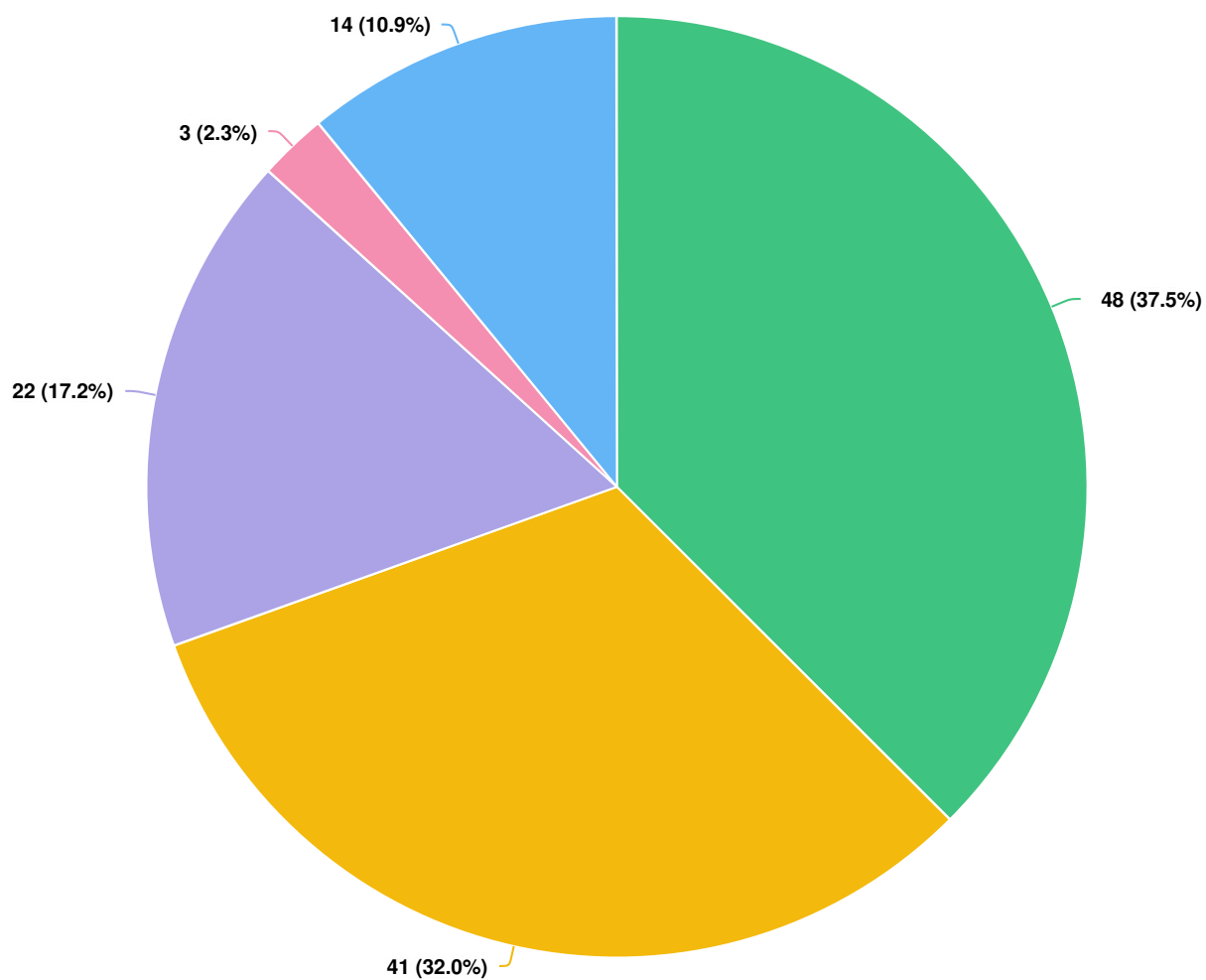


Question options

- Weekdays only
- Saturday only
- Both weekdays and Saturdays

Optional question (128 response(s), 0 skipped)
Question type: Radio Button Question

Q3 How many days per week do you ride Route 21 Steeles?

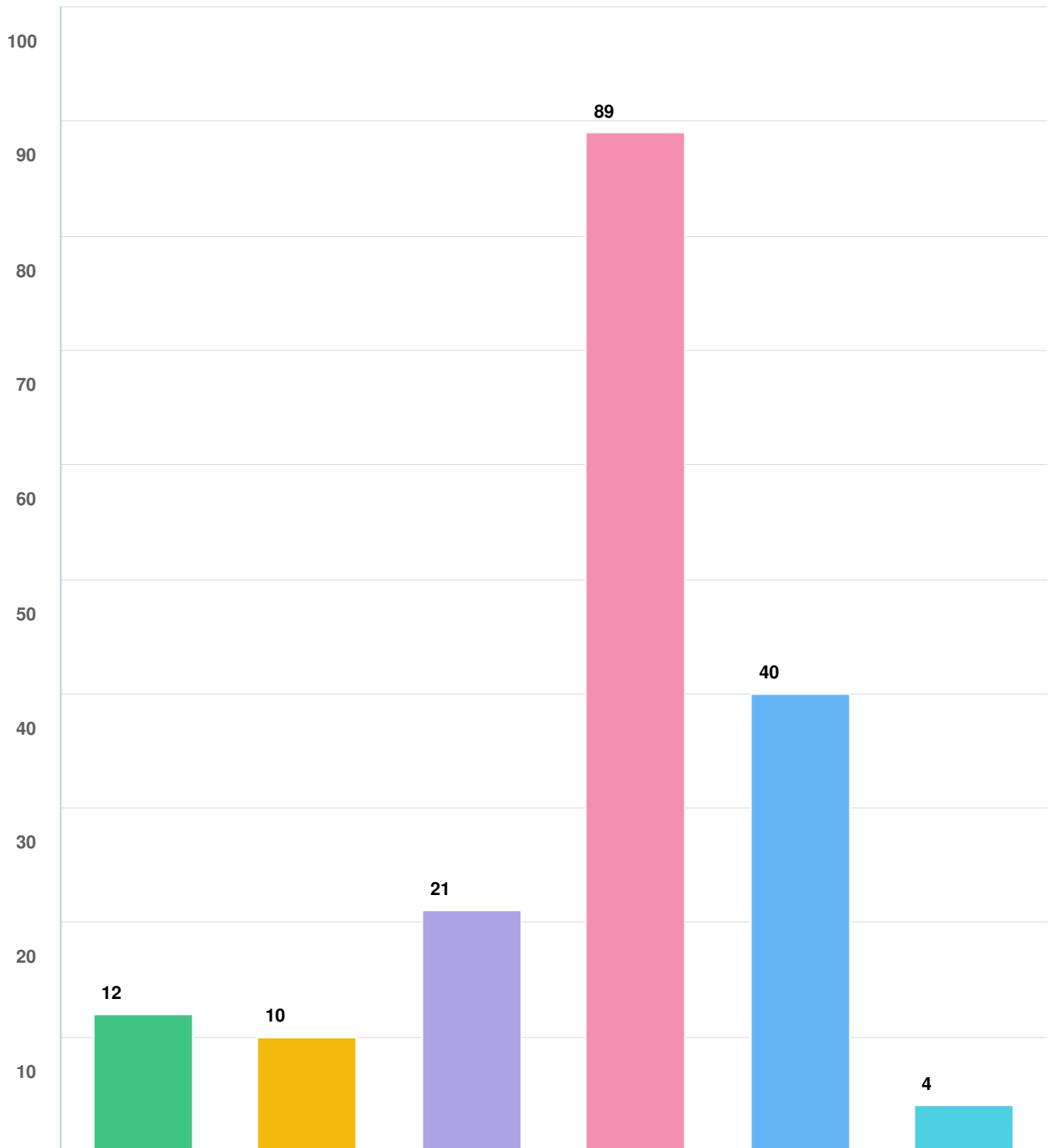


Question options

- More than 5 days
- 4-5 days
- 2-3 days
- 1 day
- Don't ride every week

Optional question (128 response(s), 0 skipped)
Question type: Radio Button Question

Q4 If bus service was not available, how would you arrive at your destination? Please select all options that apply.

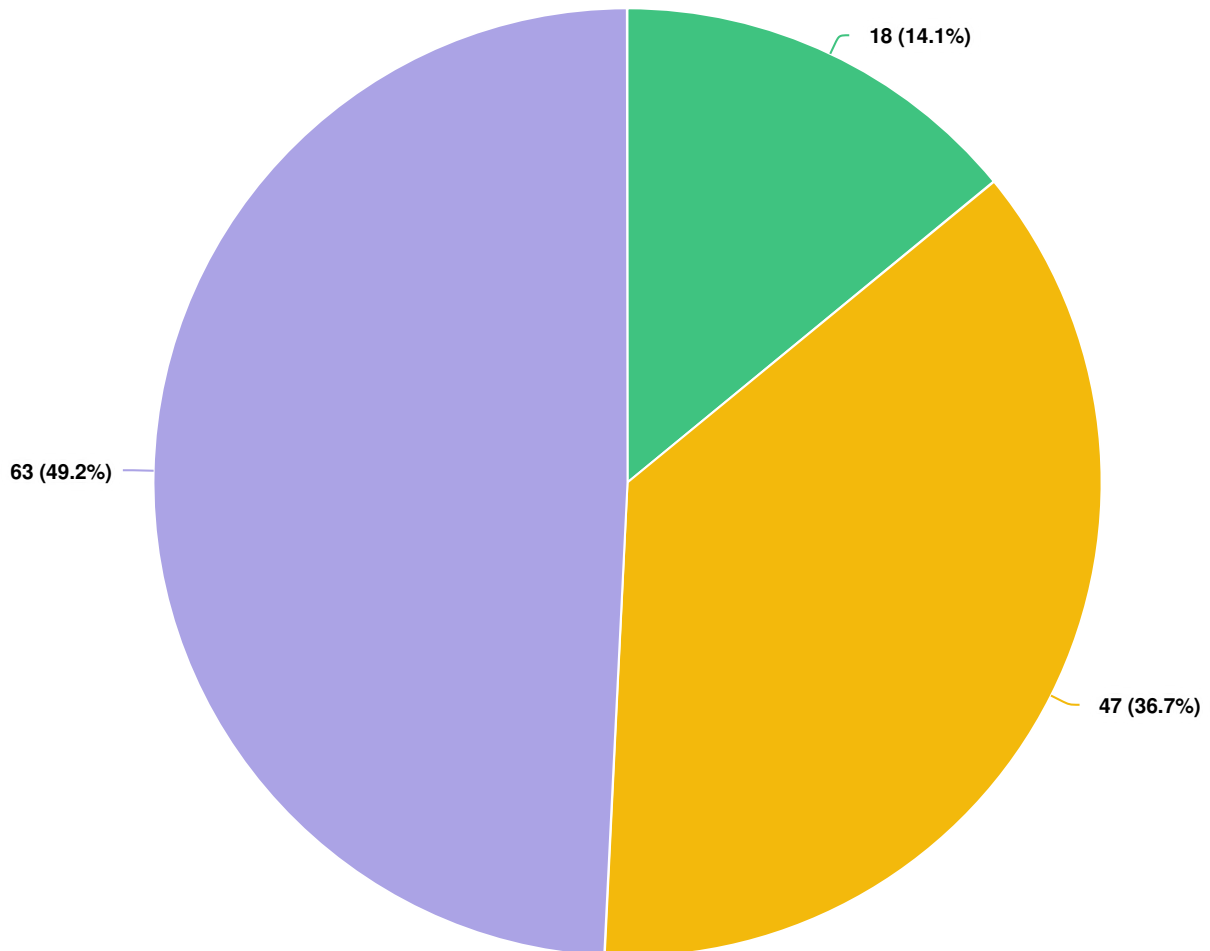


Question options

- Drive
- Walk, bicycle
- Carpool or ride with another person
- Taxi/Uber
- Would not be able to complete my trip
- Other (please specify)

Optional question (128 response(s), 0 skipped)
Question type: Checkbox Question

Q5 How long is your average commute using public transportation (from starting point to final destination including transfers)?



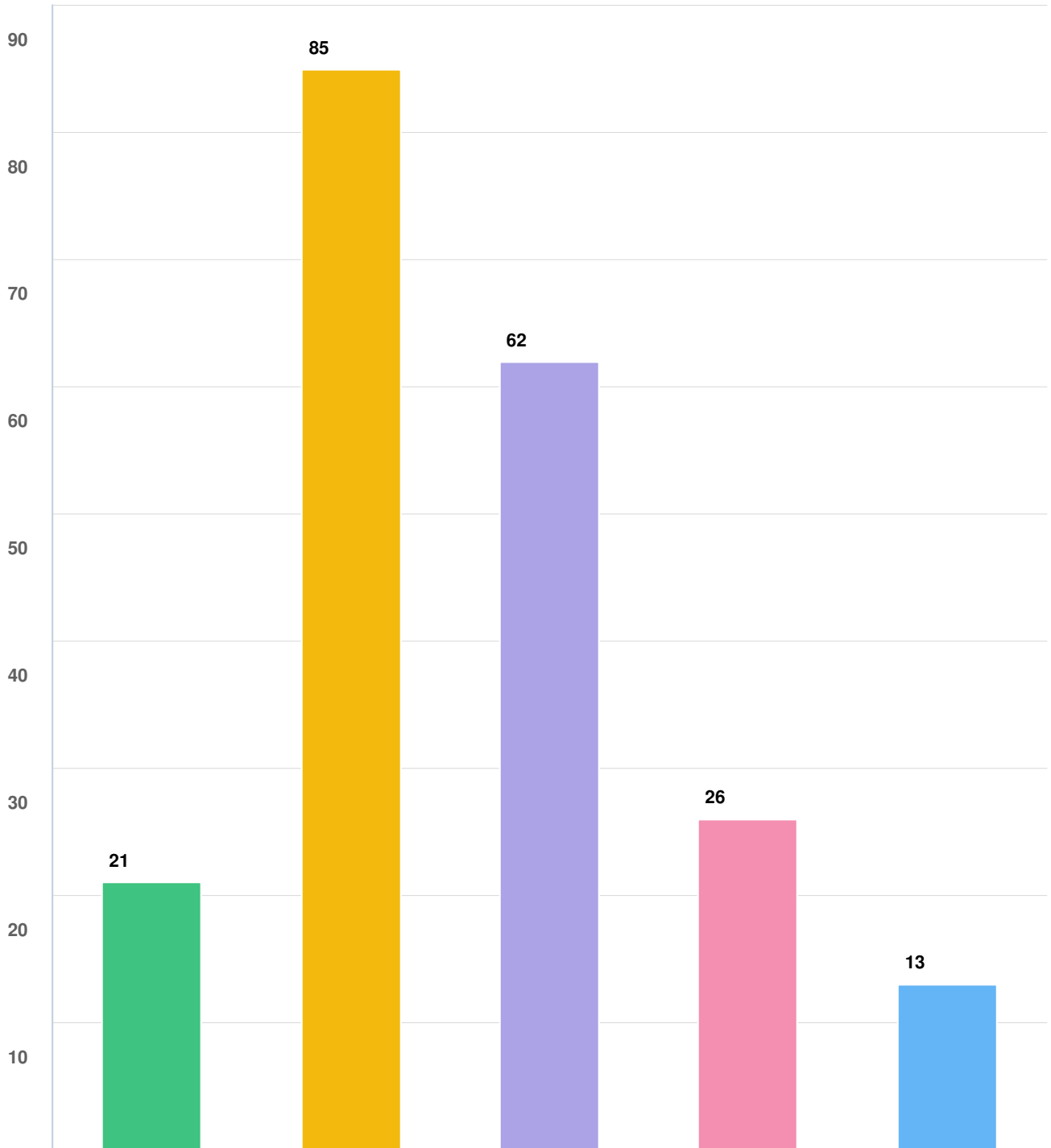
Question options

- Less than 30 minutes
- 30-60 minutes
- More than 60 minutes

Optional question (128 response(s), 0 skipped)

Question type: Radio Button Question

Q6 If you are also a GO Transit rider, please choose all locations where you usually access GO Transit.

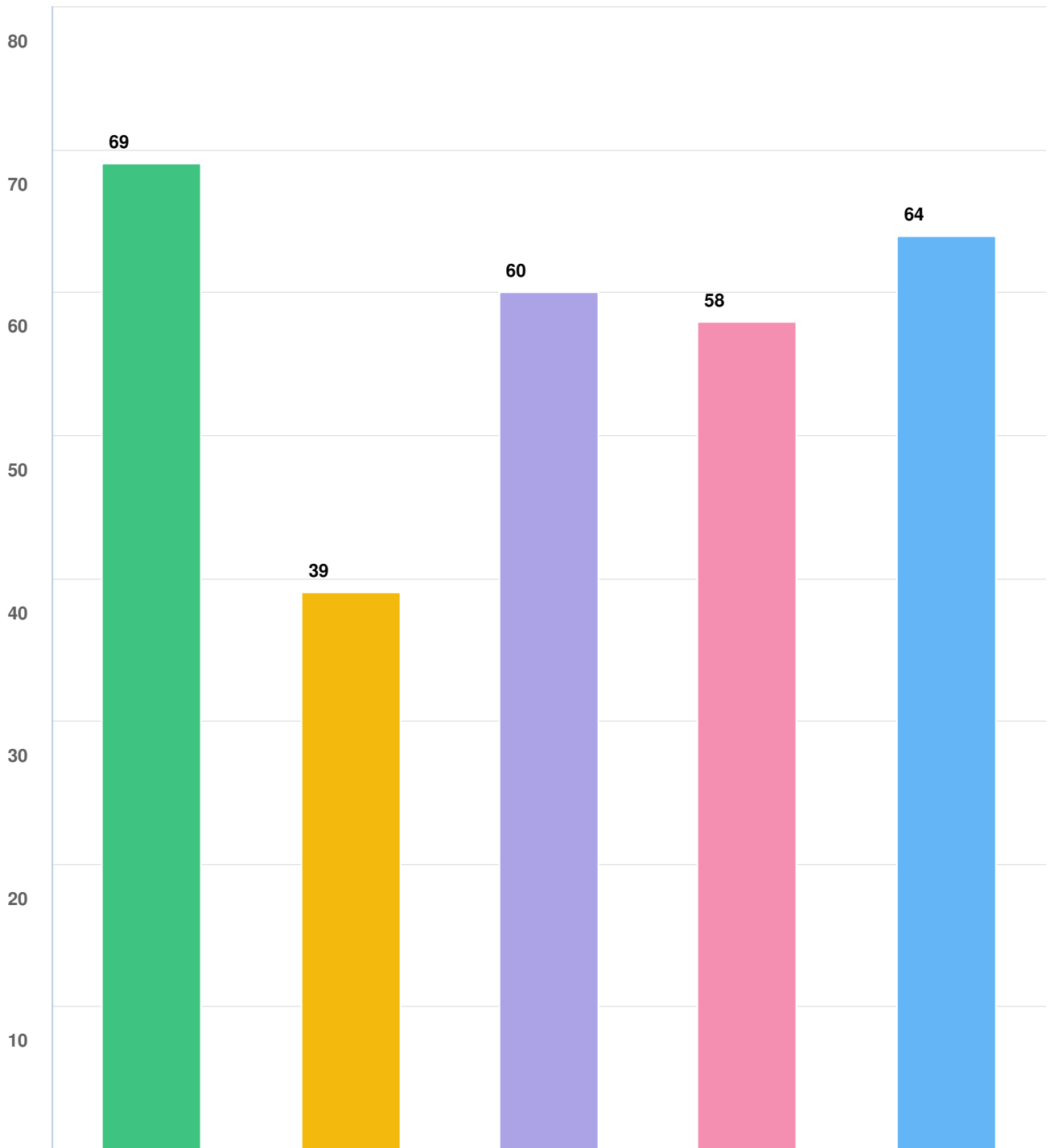


Question options

- I don't take GO Transit
- Milton GO
- Lisgar GO
- Regional Road 25/Highway 401 Park-and-Ride (Milton Carpool Lot)
- Other (please specify)

Optional question (126 response(s), 2 skipped)
Question type: Checkbox Question

Q7 During what times of the week would you like to see more service along Route 21 Steeles?

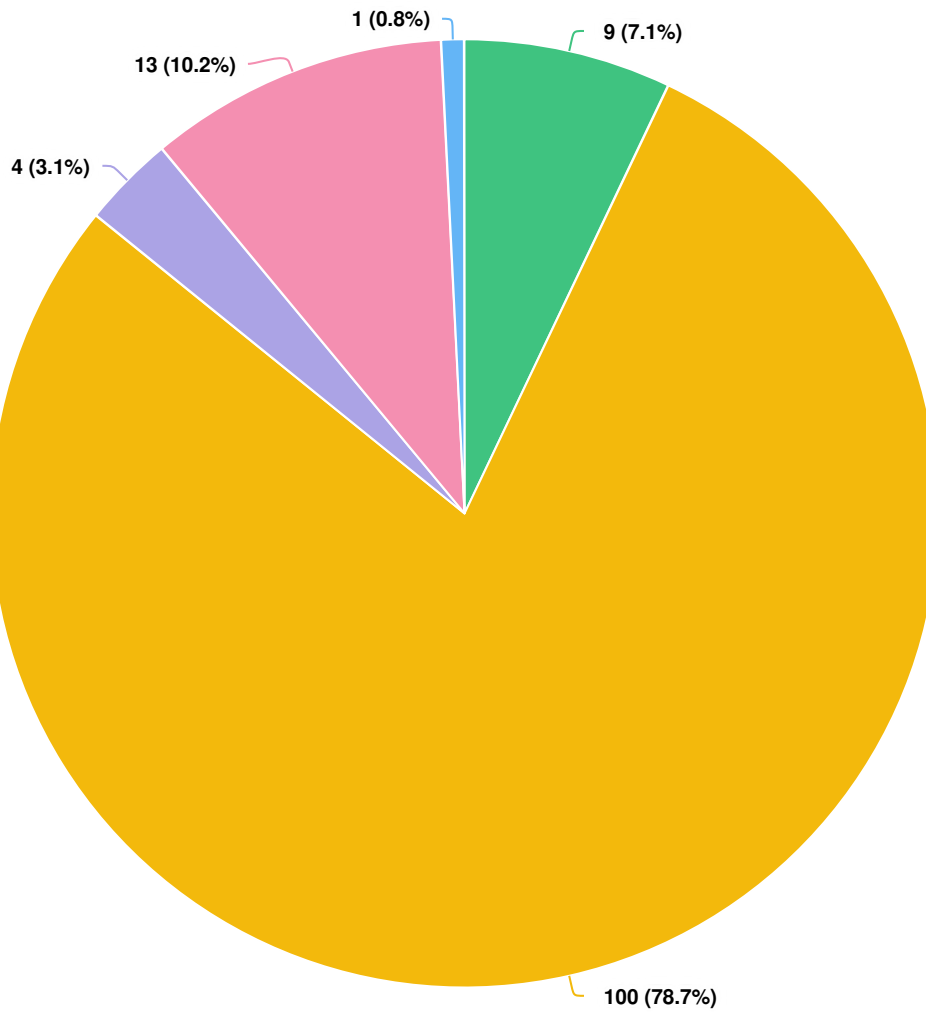


Question options

- Weekday peak hours (5:30 a.m. - 9 a.m., 4:30 p.m. - 8 p.m.)
- Weekday midday (between 9 a.m. - 4:30 p.m.)
- Weekday evenings/nights (after 8 p.m.)
- Saturdays
- Sundays/Holidays

Optional question (127 response(s), 1 skipped)
Question type: Checkbox Question

Q8 How many individual one-way bus trips do you typically make in a day? (For example, going to work is one trip, and returning home from work is a second trip.)

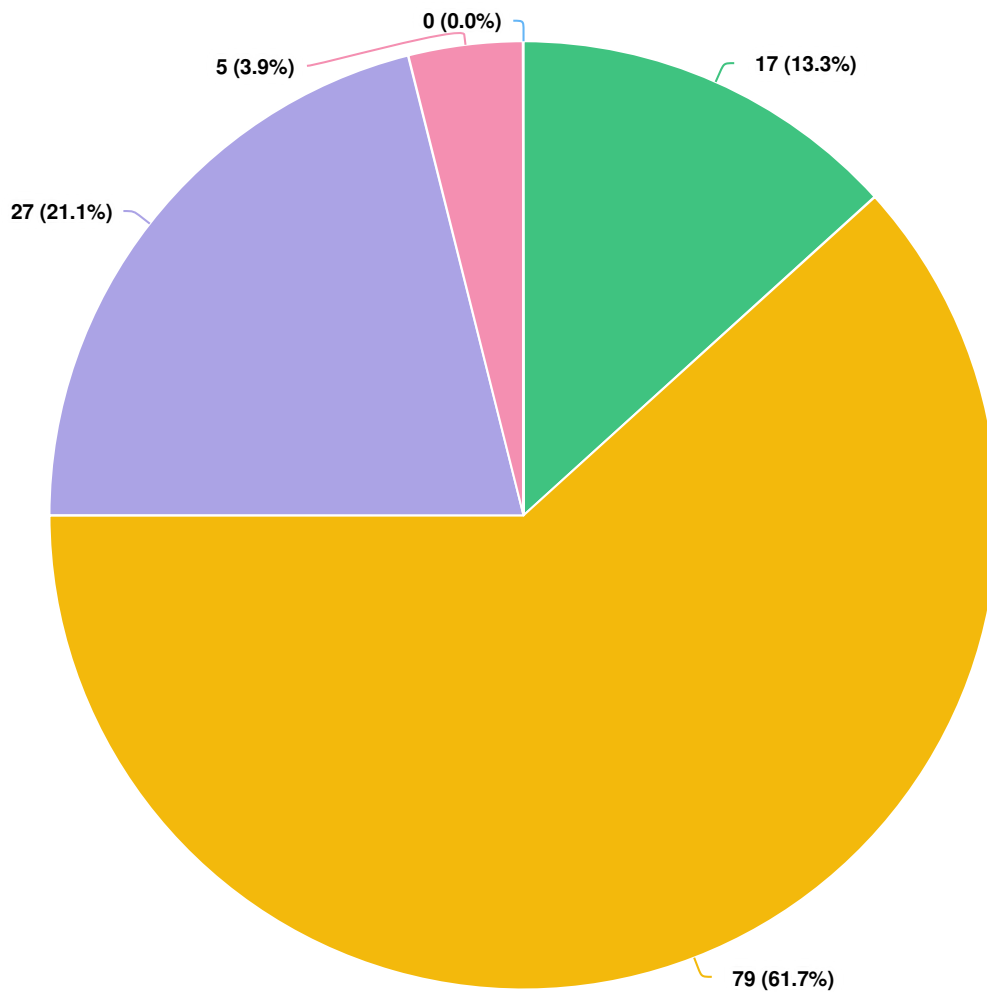


Question options

- One trip
- Two trips
- Three trips
- Four trips
- Other (please specify)

Optional question (127 response(s), 1 skipped)
Question type: Radio Button Question

Q9 Please indicate which age bracket you belong to.

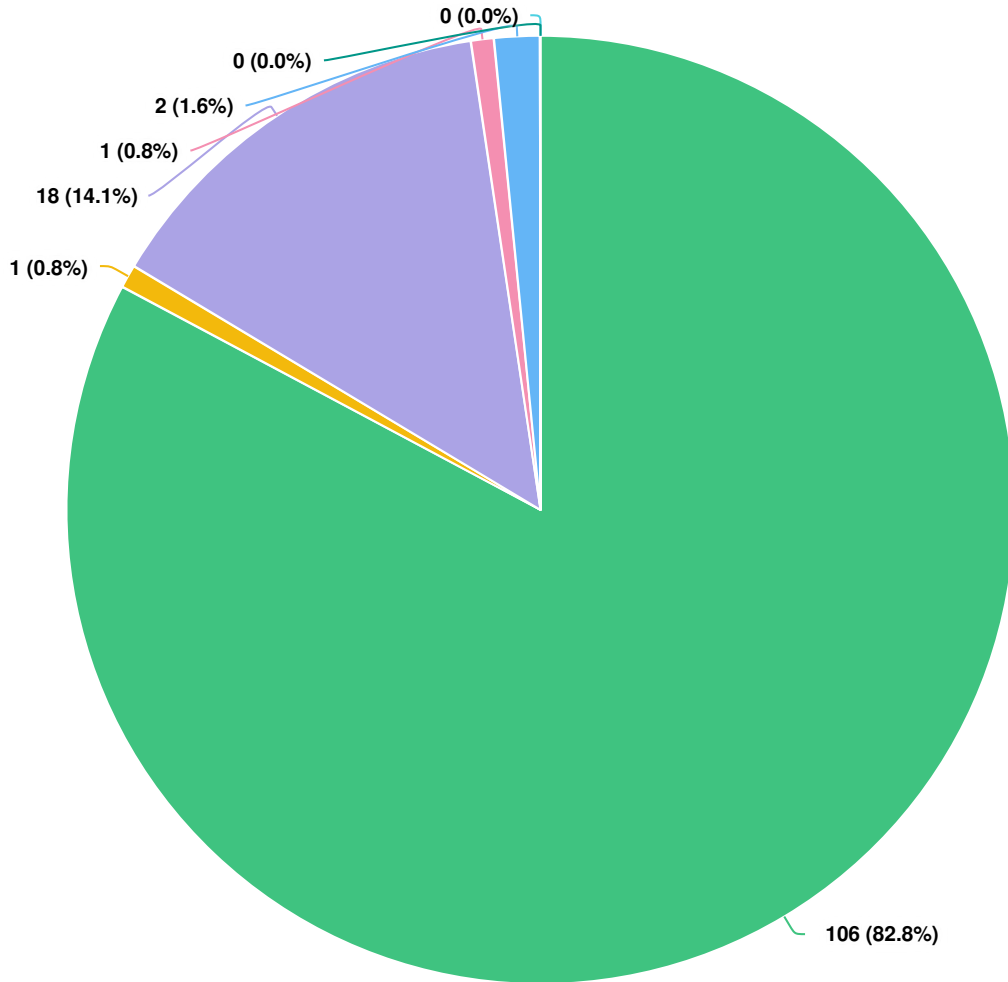


Question options

- 13-19 years old
- 20-34 years old
- 35-64 years old
- 65 years old or older
- 0-12 years old

Optional question (128 response(s), 0 skipped)
Question type: Radio Button Question

Q10 Typically, what is your starting location before taking public transportation?

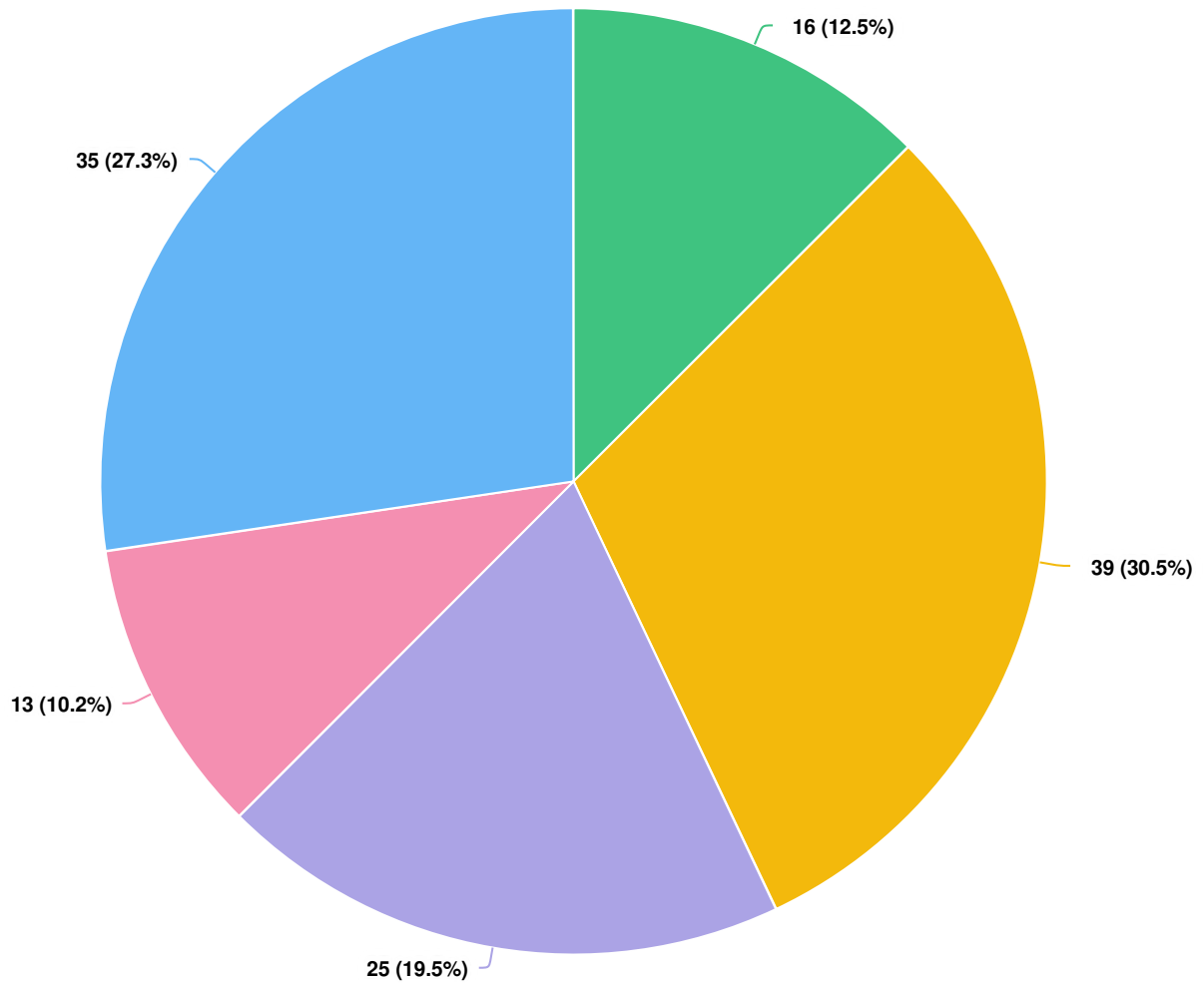


Question options

- My home
- Friend or relative's home
- School/work
- Restaurant, grocery store, bank, department store
- Other (please specify)
- Place of worship
- Medical office or hospital

Optional question (128 response(s), 0 skipped)
Question type: Radio Button Question

Q11 | How many minutes is your starting point from the first bus stop on your transit journey?



Question options

- Less than five minutes
- 5-10 minutes
- 10-15 minutes
- 15-20 minutes
- More than 20 minutes

Optional question (128 response(s), 0 skipped)

Question type: Dropdown Question

Q12 | What are the nearest cross streets or intersection of your starting location?

Anonymous

11/04/2024 09:14 AM

Derry, Scott

Anonymous

11/04/2024 09:41 AM

Thompson rd s and Main st E

Anonymous

11/04/2024 10:03 AM

Steeles-Main street

Anonymous

11/04/2024 10:03 AM

Steel

Anonymous

11/04/2024 10:27 AM

Main & Bronte

Anonymous

11/04/2024 12:04 PM

Roberts

Anonymous

11/04/2024 12:05 PM

Ontario woodward

Anonymous

11/04/2024 12:06 PM

Derry at scott

Anonymous

11/04/2024 12:57 PM

Milton go

Anonymous

11/04/2024 01:56 PM

Ontario street

Anonymous

11/04/2024 02:02 PM

Main and Maple

Anonymous

11/04/2024 02:03 PM

Derry and Savoline

Anonymous

11/04/2024 02:39 PM

Huffman crescent/Hearst blvd

Anonymous
11/04/2024 02:41 PM
Holly and Yates or Thompson and Derry, depending on the route

Anonymous
11/04/2024 03:18 PM
Dymott and Savoline

Anonymous
11/04/2024 03:24 PM
Main St E and Wilson Dr

Anonymous
11/04/2024 03:41 PM
RR 25 Whitlock

Anonymous
11/04/2024 03:45 PM
Laurier

Anonymous
11/04/2024 04:14 PM
Sauve street- Derry road

Anonymous
11/04/2024 04:19 PM
thompson & main east

Anonymous
11/04/2024 06:41 PM
Maple & main

Anonymous
11/04/2024 07:19 PM
Derry & Thompson

Anonymous
11/04/2024 07:55 PM
Sauve Street and Derry Road

Anonymous
11/04/2024 08:04 PM
Orr Terrace at Etheridge

Anonymous
11/04/2024 08:31 PM
Laurier/Commercial St

Anonymous
11/04/2024 09:59 PM
derry road

Anonymous
Clark

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

11/05/2024 01:59 AM

Anonymous

Louis St Laurent

11/05/2024 03:05 AM

Anonymous

Derry and holly

11/05/2024 01:15 PM

Anonymous

Yates

11/05/2024 03:39 PM

Anonymous

Bronte street / ruhul drive milton

11/06/2024 06:36 AM

Anonymous

Main st N

11/06/2024 06:49 AM

Anonymous

11400 Steeles Ave

11/06/2024 06:51 AM

Anonymous

Main stE

11/06/2024 06:52 AM

Anonymous

Main st R

11/06/2024 06:56 AM

Anonymous

Airport Rd and Bouvaird

11/06/2024 07:10 AM

Anonymous

Chinguocousy and sandalwood

11/06/2024 07:10 AM

Anonymous

Winston churchil

11/06/2024 07:11 AM

Anonymous

Bovaird and Fernforest

11/06/2024 07:11 AM

Anonymous

Derry and mclaughlin

11/06/2024 07:11 AM

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Anonymous

11/06/2024 07:12 AM

Mavis and ray lawson

Anonymous

11/06/2024 07:12 AM

Ray Lawson

Anonymous

11/06/2024 07:12 AM

Chinguacousy and sandalwood

Anonymous

11/06/2024 07:12 AM

Halliford place brampton

Anonymous

11/06/2024 07:12 AM

Lisgar go station

Anonymous

11/06/2024 07:13 AM

Williams Parkway

Anonymous

11/06/2024 07:13 AM

Steeles and tait

Anonymous

11/06/2024 07:16 AM

Chinguacousy williams PK/y

Anonymous

11/06/2024 07:16 AM

Kennedy and Steels

Anonymous

11/06/2024 07:17 AM

Chinguacousy Williams PK/y

Anonymous

11/06/2024 07:17 AM

Milton Go station

Anonymous

11/06/2024 07:18 AM

Mclaughin Rd s/of Wanless Dr

Anonymous

11/06/2024 08:46 AM

mount pleasant go station

Anonymous

11/06/2024 08:57 AM

mavis

Anonymous

11/06/2024 09:32 AM

Main street

Anonymous

11/06/2024 09:33 AM

lisgar go

Anonymous

11/06/2024 09:34 AM

Mississauga and queens

Anonymous

11/06/2024 09:35 AM

Bayridge drive brampton L6P 2N7

Anonymous

11/06/2024 09:36 AM

Williams perk

Anonymous

11/06/2024 09:36 AM

Steeles and winston Churchill

Anonymous

11/06/2024 09:37 AM

Steels and winstonchurcill ave

Anonymous

11/06/2024 09:38 AM

Steeles

Anonymous

11/06/2024 09:38 AM

Mississauga and queens

Anonymous

11/06/2024 09:39 AM

McLaughlin and Bovaird

Anonymous

11/06/2024 10:06 AM

Williams

Anonymous

11/06/2024 10:33 AM

Mavis and chiguacousy

Anonymous

11/06/2024 10:35 AM

Mavis and chinguacousy

Anonymous

11/06/2024 10:43 AM

Mcmurchy

Anonymous

11/06/2024 10:47 AM

Brampton gateway terminal

Anonymous

11/06/2024 01:26 PM

Torbram

Anonymous

11/06/2024 05:46 PM

Main Street East

Anonymous

11/06/2024 05:55 PM

Derry

Anonymous

11/06/2024 07:22 PM

Knightsbridge and Clark blvd

Anonymous

11/07/2024 01:01 AM

Moffat avenue brampton

Anonymous

11/07/2024 06:35 AM

Derry and MaLaughlin road

Anonymous

11/07/2024 06:43 AM

McLaughlin

Anonymous

11/07/2024 08:48 AM

Not alot

Anonymous

11/07/2024 10:31 AM

Philbrook and Hepburn

Anonymous

11/07/2024 11:09 AM

10th line west near Scotch Pine Gate

Anonymous

11/07/2024 01:35 PM

Salvoline rd

Anonymous

11/07/2024 05:48 PM

mclaughlin and queen

Anonymous

Mississauga road

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11/07/2024 05:55 PM

Anonymous

louis st laurent & james snow pkwy

11/08/2024 01:05 AM

Anonymous

Thompson street

11/08/2024 02:06 PM

Anonymous

Steeles and Mavis - I take Brampton transit first

11/08/2024 08:00 PM

Anonymous

Tait

11/09/2024 06:58 AM

Anonymous

Scott Boulevard and Derry Road

11/10/2024 08:51 AM

Anonymous

Main Street and Thomson Road

11/10/2024 08:39 PM

Anonymous

Toronto premium outlet

11/11/2024 09:19 AM

Anonymous

Thompson road and Derry road

11/11/2024 02:57 PM

Anonymous

Steeles and Trafalgar

11/12/2024 01:12 AM

Anonymous

Linger go station

11/13/2024 06:30 AM

Anonymous

Goreway

11/13/2024 08:49 PM

Anonymous

Major william and chinguacousy

11/14/2024 10:22 AM

Anonymous

Main street east

11/14/2024 04:54 PM

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous

11/16/2024 09:01 AM

Childs and Ontario

Anonymous

11/16/2024 02:24 PM

Bronte

Anonymous

11/16/2024 04:45 PM

Fulton

Anonymous

11/19/2024 12:36 PM

Thomson rd

Anonymous

11/19/2024 02:07 PM

Derry Rd & Thompson Rd

Anonymous

11/19/2024 02:48 PM

Steeles Avenue

Anonymous

11/20/2024 06:36 AM

Sandalwood

Anonymous

11/21/2024 08:07 AM

Potts/savoline

Anonymous

11/21/2024 07:12 PM

Derry&Thompson

Anonymous

11/21/2024 07:22 PM

Derry & Thompson

Anonymous

11/22/2024 03:13 PM

Chingousauy

Anonymous

11/22/2024 05:19 PM

Wanless and vankirk

Anonymous

11/28/2024 10:14 AM

Maple/ Fitzgerald

Anonymous

11/28/2024 01:39 PM

Steeles/trafalgar

Anonymous

11/28/2024 03:29 PM

steeles and ontario

Anonymous

11/28/2024 08:53 PM

Derry & Scott

Anonymous

11/29/2024 09:29 AM

yates Dr. & Holly Ave.

Anonymous

11/30/2024 01:03 PM

873 maxted cres.

Anonymous

12/01/2024 08:22 PM

2

Anonymous

12/01/2024 08:31 PM

Savoline Boulevard and dymott Ave

Anonymous

12/01/2024 08:35 PM

Savoline and dymott ave and Louis saint ave and bronte street

Anonymous

12/02/2024 07:59 AM

I left 511 Brampton transit on steeles and Winston Churchill . We need a bus stop 21 on Winston Churchill

Anonymous

12/02/2024 08:10 AM

Torneándote and sandalwood

Anonymous

12/02/2024 08:15 AM

Torbram

Optional question (119 response(s), 9 skipped)

Question type: Single Line Question

Q13 | What time do you typically board the bus to start your trip?

Anonymous

11/04/2024 09:14 AM

8:50

Anonymous

11/04/2024 09:41 AM

10:00 AM

Anonymous

11/04/2024 10:03 AM

Not fix

Anonymous

11/04/2024 10:27 AM

The trip aligning with GO transit

Anonymous

11/04/2024 12:04 PM

Morning 9

Anonymous

11/04/2024 12:05 PM

Different

Anonymous

11/04/2024 12:06 PM

No fix time

Anonymous

11/04/2024 12:57 PM

9

Anonymous

11/04/2024 01:56 PM

6am

Anonymous

11/04/2024 02:02 PM

1250

Anonymous

11/04/2024 02:03 PM

Morning and afternoons

Anonymous

11/04/2024 02:39 PM

8:52 am

Anonymous

11/04/2024 02:41 PM

It varies quite often

Anonymous

11/04/2024 03:18 PM

4:30

Anonymous

11/04/2024 03:24 PM

1pm-2pm

Anonymous

9:57

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

11/04/2024 03:41 PM

Anonymous

Morning 8:57

11/04/2024 03:45 PM

Anonymous

9 am

11/04/2024 04:14 PM

Anonymous

different times

11/04/2024 04:19 PM

Anonymous

10am

11/04/2024 06:41 PM

Anonymous

Morning 7AM

11/04/2024 07:19 PM

Anonymous

7:35am

11/04/2024 07:55 PM

Anonymous

1450

11/04/2024 08:04 PM

Anonymous

6:00AM for day shift. As late as 6PM for evening shift but cannot bus back

11/04/2024 08:31 PM

Anonymous

8am

11/04/2024 09:59 PM

Anonymous

2pm

11/05/2024 01:59 AM

Anonymous

8 am

11/05/2024 03:05 AM

Anonymous

8am

11/05/2024 01:15 PM

Anonymous

7.15 am

11/05/2024 03:39 PM

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous

11/06/2024 06:36 AM

6am every day

Anonymous

11/06/2024 06:49 AM

6:30 a.m

Anonymous

11/06/2024 06:51 AM

9:10 / 9:45 pm and morning 6:40am

Anonymous

11/06/2024 06:52 AM

6:30 a.m

Anonymous

11/06/2024 06:56 AM

6:30 a.m

Anonymous

11/06/2024 07:10 AM

5:00am

Anonymous

11/06/2024 07:10 AM

6 am

Anonymous

11/06/2024 07:11 AM

7:00 a.m

Anonymous

11/06/2024 07:11 AM

5:40 am

Anonymous

11/06/2024 07:11 AM

6.15-6.20 am

Anonymous

11/06/2024 07:12 AM

6 am

Anonymous

11/06/2024 07:12 AM

6:00am

Anonymous

11/06/2024 07:12 AM

5:58 am

Anonymous

11/06/2024 07:12 AM

5:50

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous 6:30 am
11/06/2024 07:12 AM

Anonymous 5:20 am
11/06/2024 07:13 AM

Anonymous 6:20am and 5pm
11/06/2024 07:13 AM

Anonymous 5.30am
11/06/2024 07:16 AM

Anonymous 4:45 Am
11/06/2024 07:16 AM

Anonymous 5:30 am
11/06/2024 07:17 AM

Anonymous 6:30 am
11/06/2024 07:17 AM

Anonymous 5:30 Am
11/06/2024 07:18 AM

Anonymous 7:20am
11/06/2024 08:46 AM

Anonymous mavis
11/06/2024 08:57 AM

Anonymous 8:35 am
11/06/2024 09:32 AM

Anonymous 9.30 in morning and 5 at evening
11/06/2024 09:33 AM

Anonymous 8:30am
11/06/2024 09:34 AM

Anonymous Morning 6:30 am
11/06/2024 09:35 AM

Anonymous

11/06/2024 09:36 AM

Around 5:30 am

Anonymous

11/06/2024 09:36 AM

From 8 am or 9 am

Anonymous

11/06/2024 09:37 AM

9:20am weekdays

Anonymous

11/06/2024 09:38 AM

Depends upon My work schedule

Anonymous

11/06/2024 09:38 AM

8:30am

Anonymous

11/06/2024 09:39 AM

Depends on work but mostly 9:25AM for Milton transit

Anonymous

11/06/2024 10:06 AM

Early morning between 5:30 to 8:30 am

Anonymous

11/06/2024 10:33 AM

10

Anonymous

11/06/2024 10:35 AM

10 am

Anonymous

11/06/2024 10:43 AM

7.30 am

Anonymous

11/06/2024 10:47 AM

8 o clock

Anonymous

11/06/2024 01:05 PM

6am and 10am

Anonymous

11/06/2024 01:26 PM

6.00 am

Anonymous

6am

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

11/06/2024 05:46 PM

Anonymous

8:00am or 9:30pm

11/06/2024 05:55 PM

Anonymous

7:00 AM

11/06/2024 07:22 PM

Anonymous

7.am

11/07/2024 01:01 AM

Anonymous

5.30 am

11/07/2024 06:35 AM

Anonymous

8:32

11/07/2024 06:43 AM

Anonymous

6am

11/07/2024 08:48 AM

Anonymous

9:20 or 9:50

11/07/2024 10:31 AM

Anonymous

It's different all the time

11/07/2024 11:09 AM

Anonymous

It depends, from 1:24pm

11/07/2024 01:35 PM

Anonymous

6:00 am

11/07/2024 05:48 PM

Anonymous

6.45 am

11/07/2024 05:55 PM

Anonymous

8am -5pm depending on my shift

11/08/2024 01:05 AM

Anonymous

2.07 pm

11/08/2024 02:06 PM

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous 9:45 AM

11/08/2024 08:00 PM

Anonymous 8.20

11/09/2024 06:58 AM

Anonymous Morning and evening

11/09/2024 05:40 PM

Anonymous 07:30 AM

11/10/2024 08:51 AM

Anonymous 6:32 am

11/10/2024 08:39 PM

Anonymous 6.00Am

11/11/2024 09:19 AM

Anonymous Anytime from 12-3 lmk

11/11/2024 02:57 PM

Anonymous 2:30pm

11/12/2024 01:12 AM

Anonymous 6:30

11/13/2024 06:30 AM

Anonymous 7:30

11/13/2024 08:49 PM

Anonymous 3 pm

11/14/2024 10:22 AM

Anonymous Mrng evening night

11/14/2024 04:54 PM

Anonymous 7:30

11/16/2024 09:01 AM

Anonymous After 4pm

11/16/2024 02:24 PM

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous

11/16/2024 04:45 PM

7pm or 2pm

Anonymous

11/19/2024 12:36 PM

7:30

Anonymous

11/19/2024 02:07 PM

7:30AM

Anonymous

11/19/2024 02:48 PM

2pm

Anonymous

11/20/2024 06:36 AM

9:00 am

Anonymous

11/21/2024 08:07 AM

7.10

Anonymous

11/21/2024 07:12 PM

7:45

Anonymous

11/21/2024 07:22 PM

7:45

Anonymous

11/22/2024 03:13 PM

5:30AM

Anonymous

11/22/2024 05:19 PM

6 am

Anonymous

11/24/2024 10:28 PM

7:00 am

Anonymous

11/28/2024 10:14 AM

10:32am

Anonymous

11/28/2024 01:39 PM

8 am

Anonymous

11/28/2024 03:29 PM

I rotate shifts because I work retail at the mall and there is no such thing as a 9-5

Anonymous
11/28/2024 08:53 PM

6.09 AM

Anonymous
11/29/2024 09:29 AM

from 9am to 4pm

Anonymous
11/30/2024 01:03 PM

it depends what is going on

Anonymous
12/01/2024 08:22 PM

Depends on the place I have to go and the day of the journey.

Anonymous
12/01/2024 08:31 PM

Depends on the place I have to go.

Anonymous
12/01/2024 08:35 PM

Usually morning and sometimes evening.

Anonymous
12/02/2024 07:59 AM

5:30

Anonymous
12/02/2024 08:10 AM

5:30

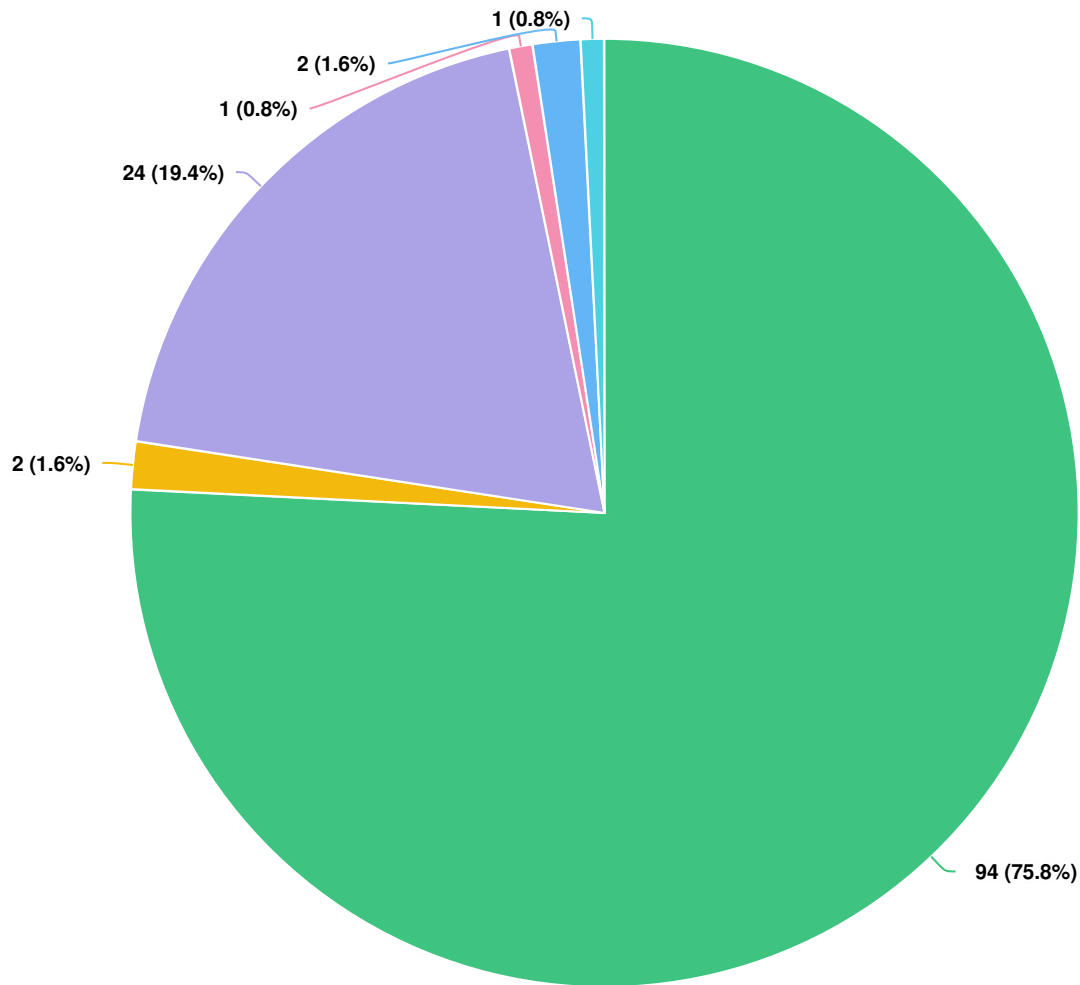
Anonymous
12/02/2024 08:15 AM

5:30

Optional question (121 response(s), 7 skipped)

Question type: Single Line Question

Q14 How do you typically get from the starting location to the bus stop where you board the bus?



Question options

- Walk or bicycle
- Dropped off by someone
- Transferred from another bus
- Drove a car and parked
- Taxi/Uber
- Other (please specify)

Optional question (124 response(s), 4 skipped)

Question type: Dropdown Question

Q15 At which intersection do you typically depart the bus?

Anonymous

11/04/2024 09:14 AM

Milton Go

Anonymous

11/04/2024 09:41 AM

Winston Churchill Blvd and Argentinia Rd

Anonymous

11/04/2024 10:03 AM

Milton/ Lisgar Go

Anonymous

11/04/2024 10:03 AM

Regional road

Anonymous

11/04/2024 10:27 AM

Main and Bronte

Anonymous

11/04/2024 12:04 PM

Lisgar

Anonymous

11/04/2024 12:05 PM

Lisgad

Anonymous

11/04/2024 12:06 PM

Derry at scott

Anonymous

11/04/2024 12:57 PM

Milton go

Anonymous

11/04/2024 01:56 PM

Lisgar

Anonymous

11/04/2024 02:02 PM

Main and Maple

Anonymous

11/04/2024 02:03 PM

Derry and Savoline

Anonymous

11/04/2024 02:39 PM

GO station

Anonymous
11/04/2024 02:41 PM

Holly/Yates

Anonymous
11/04/2024 03:18 PM

Milton Go

Anonymous
11/04/2024 03:24 PM

Toronto Outlets

Anonymous
11/04/2024 03:41 PM

Milton go

Anonymous
11/04/2024 03:45 PM

Eight line

Anonymous
11/04/2024 04:14 PM

Sauve street- Derry road

Anonymous
11/04/2024 04:19 PM

various locations premium outlet mall,lisgar

Anonymous
11/04/2024 06:41 PM

Maple & main

Anonymous
11/04/2024 07:19 PM

Lisgar GO

Anonymous
11/04/2024 07:55 PM

Agnew and Armstrong

Anonymous
11/04/2024 08:04 PM

Milton GO

Anonymous
11/04/2024 08:31 PM

Milton GO

Anonymous
11/04/2024 09:59 PM

ontario street

Anonymous

Clark

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

11/05/2024 01:59 AM

Anonymous

Milton Go

11/05/2024 03:05 AM

Anonymous

401 park and go

11/05/2024 01:15 PM

Anonymous

Milton go station

11/05/2024 03:39 PM

Anonymous

Ruhl drive - Bronte street

11/06/2024 06:36 AM

Anonymous

Main st

11/06/2024 06:49 AM

Anonymous

Lisgar go

11/06/2024 06:51 AM

Anonymous

Main st

11/06/2024 06:52 AM

Anonymous

Chinguacousy

11/06/2024 06:56 AM

Anonymous

5th line and steeles

11/06/2024 07:10 AM

Anonymous

Milton go station

11/06/2024 07:10 AM

Anonymous

Milton go

11/06/2024 07:11 AM

Anonymous

Lisgar go

11/06/2024 07:11 AM

Anonymous

Derry and mclaughlin

11/06/2024 07:11 AM

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous

11/06/2024 07:12 AM

Mavis and steels

Anonymous

11/06/2024 07:12 AM

Raylawson

Anonymous

11/06/2024 07:12 AM

Ontario and steels

Anonymous

11/06/2024 07:12 AM

Milton go

Anonymous

11/06/2024 07:12 AM

Lisgar Go station

Anonymous

11/06/2024 07:13 AM

Park hill dr

Anonymous

11/06/2024 07:13 AM

For Milton transit in morning it's Lisgar go station

Anonymous

11/06/2024 07:16 AM

Chinguacousy williams PK/y

Anonymous

11/06/2024 07:16 AM

Steeles and James snow parkway

Anonymous

11/06/2024 07:17 AM

Chinguacousy Williams pk/y

Anonymous

11/06/2024 07:17 AM

433 Steeles ave

Anonymous

11/06/2024 07:18 AM

Mclaughlin Rd wanless dr

Anonymous

11/06/2024 08:46 AM

steels and mississauga

Anonymous

11/06/2024 08:57 AM

mavis nd steel

Anonymous

11/06/2024 09:32 AM

Main street

Anonymous

11/06/2024 09:33 AM

trafalgar

Anonymous

11/06/2024 09:34 AM

Lisgar go

Anonymous

11/06/2024 09:35 AM

Conestoga College parkhill milton

Anonymous

11/06/2024 09:36 AM

Williams and chingousy

Anonymous

11/06/2024 09:36 AM

Lisgar go station

Anonymous

11/06/2024 09:37 AM

Lisgar station

Anonymous

11/06/2024 09:38 AM

Toronto Premium outlet at trafalgar and steeles

Anonymous

11/06/2024 09:38 AM

Mississauga and queens

Anonymous

11/06/2024 09:39 AM

Lisgar go terminal

Anonymous

11/06/2024 10:06 AM

Williams

Anonymous

11/06/2024 10:33 AM

Lisgar

Anonymous

11/06/2024 10:35 AM

Lisgar go

Anonymous

11/06/2024 10:43 AM

Ligar go

Anonymous

11/06/2024 10:47 AM

Brampton

Anonymous

11/06/2024 01:05 PM

Lisgar go

Anonymous

11/06/2024 01:26 PM

Torbram and steels

Anonymous

11/06/2024 05:46 PM

Harris

Anonymous

11/06/2024 05:55 PM

Toronto premium outlet

Anonymous

11/06/2024 07:22 PM

Knightsbridge & Clark blvd

Anonymous

11/07/2024 01:01 AM

Brampton terminal

Anonymous

11/07/2024 06:35 AM

Steeles ave and Sixth line north

Anonymous

11/07/2024 06:43 AM

Milton go

Anonymous

11/07/2024 08:48 AM

Go station

Anonymous

11/07/2024 10:31 AM

Milton Go

Anonymous

11/07/2024 11:09 AM

Lisgar Go & Conestoga College, Milton

Anonymous

11/07/2024 01:35 PM

Milton go or meadovale go

Anonymous

mclaughlin and elgin

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

11/07/2024 05:48 PM

Anonymous

Lisgar go station

11/07/2024 05:55 PM

Anonymous

Lisgar Go

11/08/2024 01:05 AM

Anonymous

Winston Churchville boulevard

11/08/2024 02:06 PM

Anonymous

Lisgar GO or steels/Winston Churchill - I transfer to the 21 from here

11/08/2024 08:00 PM

Anonymous

Tait/windmill

11/09/2024 06:58 AM

Anonymous

Scott/Derry

11/10/2024 08:51 AM

Anonymous

Steel Avenue, eight line

11/10/2024 08:39 PM

Anonymous

Lisger go station

11/11/2024 09:19 AM

Anonymous

Thompson and Derry

11/11/2024 02:57 PM

Anonymous

Steeles and Trafalgar

11/12/2024 01:12 AM

Anonymous

Lingerie go

11/13/2024 06:30 AM

Anonymous

Humber College Bus Terminal

11/13/2024 08:49 PM

Anonymous

Major william and chinguacousy

11/14/2024 10:22 AM

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous

11/14/2024 04:54 PM

Lisgar

Anonymous

11/16/2024 09:01 AM

Childs and Ontario

Anonymous

11/16/2024 02:24 PM

Forbes Terrace

Anonymous

11/16/2024 04:45 PM

Lisgar GO, Milton GO

Anonymous

11/19/2024 12:36 PM

Thomson

Anonymous

11/19/2024 02:07 PM

Montevideo Rd & Aquataine Ave

Anonymous

11/19/2024 02:48 PM

Winston Churchill Blvd

Anonymous

11/19/2024 09:21 PM

Gateway terminal

Anonymous

11/20/2024 06:36 AM

Sandalwood

Anonymous

11/21/2024 08:07 AM

GO station

Anonymous

11/21/2024 07:12 PM

Louis Saint Laurent & Ferguson

Anonymous

11/21/2024 07:22 PM

Lisgar go

Anonymous

11/22/2024 03:13 PM

TPO

Anonymous

11/22/2024 05:19 PM

Wanless

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous

11/24/2024 10:28 PM

lisgar go

Anonymous

11/28/2024 10:14 AM

Thompson/Laurier

Anonymous

11/28/2024 01:39 PM

Steeles/trafalgar

Anonymous

11/28/2024 03:29 PM

Go station

Anonymous

11/28/2024 08:53 PM

Derry & Scott

Anonymous

11/29/2024 09:29 AM

Yates Dr. & Holly Ave.

Anonymous

11/29/2024 09:33 AM

Brampton gateway terminal

Anonymous

11/30/2024 01:03 PM

station

Anonymous

12/01/2024 08:22 PM

The intersection before Lumen Christi elementary school.

Anonymous

12/01/2024 08:31 PM

Depends on the place I want to go.

Anonymous

12/01/2024 08:35 PM

Depends on the place I have to go.

Anonymous

12/02/2024 07:59 AM

21 in lisgar

Anonymous

12/02/2024 08:10 AM

Torbra

Anonymous

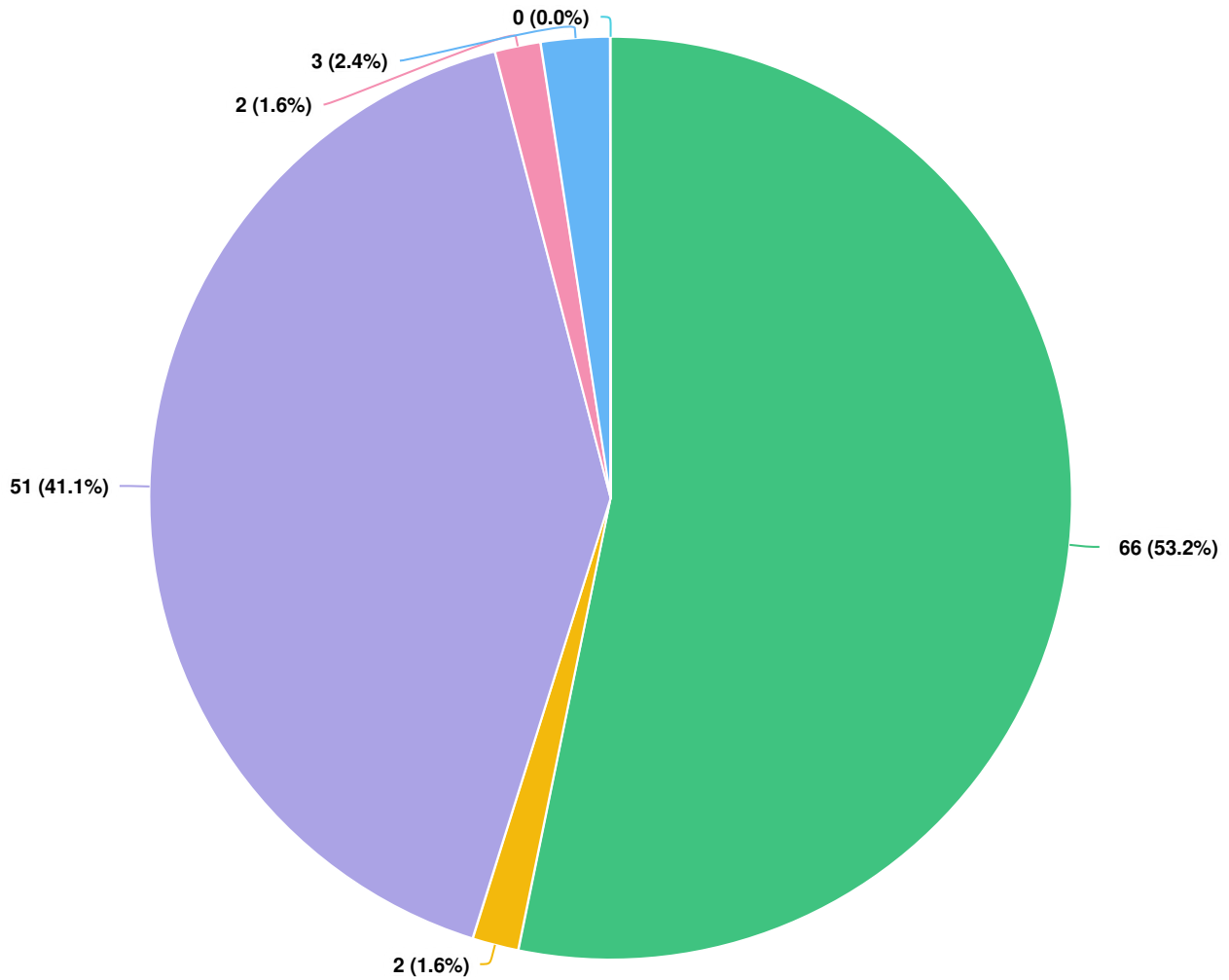
12/02/2024 08:15 AM

Torbram and sandalwood

Optional question (123 response(s), 5 skipped)

Question type: Single Line Question

Q16 After you get off the bus, how do you get to your final destination?

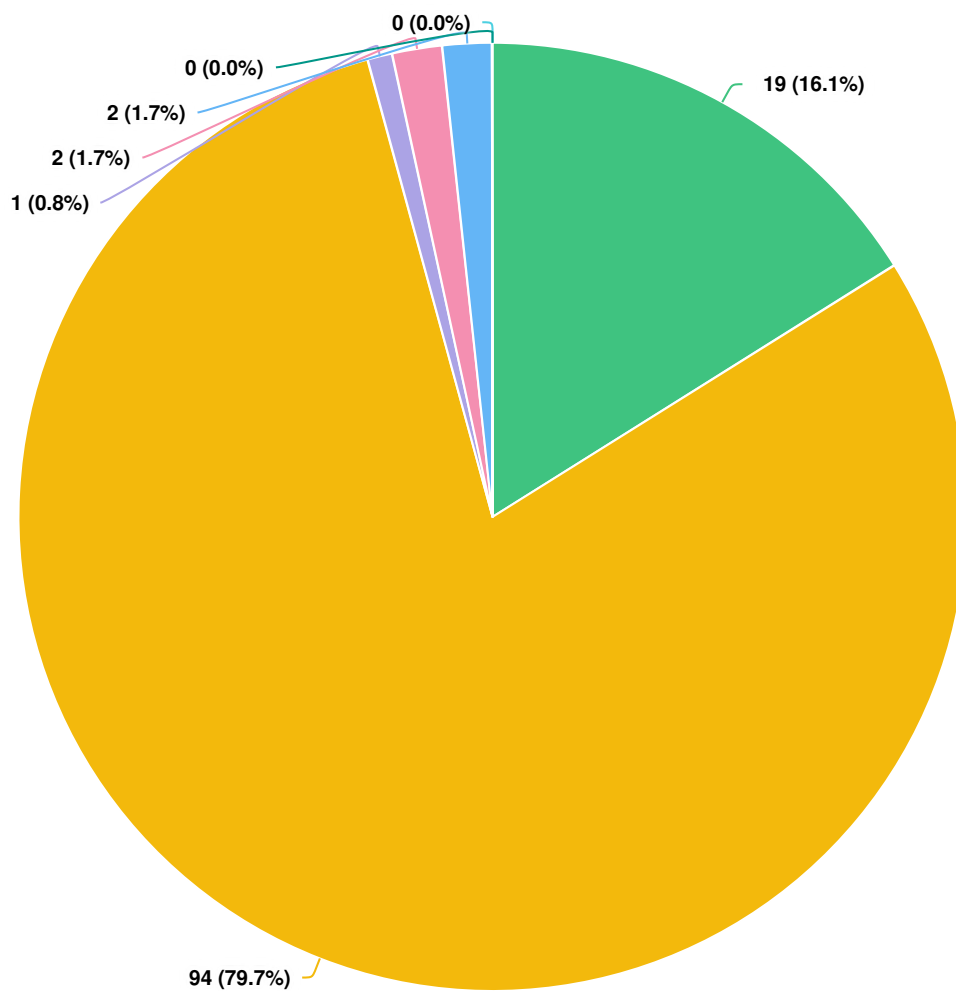


Question options

- Walk or bicycle
- Ride with another person
- Transfer to another bus
- Taxi/Uber
- Other (please specify)
- Drive my car

Optional question (124 response(s), 4 skipped)
Question type: Dropdown Question

Q17 What is your final destination?



Question options

- My home
- School/Work
- Restaurant, grocery store, bank or department store
- Medial office/hospital
- Other (please specify)
- Friend or relative's home
- Place of worship

Optional question (118 response(s), 10 skipped)
Question type: Dropdown Question

Q18 What is the nearest cross street or intersection of your final destination?

Anonymous

11/04/2024 09:14 AM

Steeles, Trafalgar

Anonymous

11/04/2024 09:41 AM

Hurontario st and rathburn rd E

Anonymous

11/04/2024 10:03 AM

Brampton

Anonymous

11/04/2024 10:03 AM

Regional

Anonymous

11/04/2024 10:27 AM

Hamilton GO

Anonymous

11/04/2024 12:04 PM

Eighth line

Anonymous

11/04/2024 12:06 PM

433 Steele

Anonymous

11/04/2024 12:57 PM

Steeles Avenue at Cleave Court

Anonymous

11/04/2024 01:56 PM

Humber college bus terminal

Anonymous

11/04/2024 02:02 PM

Finch and steeles in Brampton

Anonymous

11/04/2024 02:03 PM

Milton GO

Anonymous

11/04/2024 02:39 PM

Steeles/James snow

Anonymous

11/04/2024 02:41 PM

Yates

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous

11/04/2024 03:18 PM

Steeles (Toronto Premium Outlets)

Anonymous

11/04/2024 03:24 PM

Trafalgar and Steeles

Anonymous

11/04/2024 03:41 PM

Toronto premium outlets

Anonymous

11/04/2024 03:45 PM

Hornby road

Anonymous

11/04/2024 04:19 PM

trafalgar steeles

Anonymous

11/04/2024 06:41 PM

Maple and main

Anonymous

11/04/2024 07:19 PM

Argentina and Winston Churchill

Anonymous

11/04/2024 07:55 PM

5th Line North and Steeles

Anonymous

11/04/2024 08:04 PM

Station View Drive Mississauga

Anonymous

11/04/2024 08:31 PM

Steeles Ave/Eighth Line (Toronto Premium Outlets)

Anonymous

11/05/2024 01:59 AM

Lisgar

Anonymous

11/05/2024 03:05 AM

Bronte St

Anonymous

11/05/2024 01:15 PM

Guelph university

Anonymous

11/05/2024 03:39 PM

Cleave court

Anonymous Brampton- Clark bolvd
11/06/2024 06:36 AM

Anonymous Chinguacousy
11/06/2024 06:49 AM

Anonymous 11400 Steeles Ave
11/06/2024 06:51 AM

Anonymous Chinguacousy
11/06/2024 06:52 AM

Anonymous Chinguacousy hu y
11/06/2024 06:56 AM

Anonymous 5th line and steels
11/06/2024 07:10 AM

Anonymous Main Street
11/06/2024 07:10 AM

Anonymous Steels avenue
11/06/2024 07:11 AM

Anonymous 5th line north
11/06/2024 07:11 AM

Anonymous Main st and ontario (milton)
11/06/2024 07:11 AM

Anonymous Bronte street milton
11/06/2024 07:12 AM

Anonymous Ontario
11/06/2024 07:12 AM

Anonymous Ontario and Steels
11/06/2024 07:12 AM

Anonymous Halliford place brampton
11/06/2024 07:12 AM

Anonymous

11/06/2024 07:12 AM

433 Steeles ave

Anonymous

11/06/2024 07:13 AM

Park hill dr

Anonymous

11/06/2024 07:13 AM

Ontario road

Anonymous

11/06/2024 07:16 AM

Parkhill drive

Anonymous

11/06/2024 07:16 AM

Lawson Road

Anonymous

11/06/2024 07:17 AM

Conestoga parkhi drive

Anonymous

11/06/2024 07:17 AM

433 Steeles ave

Anonymous

11/06/2024 07:18 AM

Conestoga parkhill

Anonymous

11/06/2024 08:46 AM

main and maple

Anonymous

11/06/2024 08:57 AM

mavis & steel

Anonymous

11/06/2024 09:32 AM

Toronto premium outlet

Anonymous

11/06/2024 09:33 AM

trfalgar

Anonymous

11/06/2024 09:34 AM

Milton go station

Anonymous

Conestoga College parkhill milton

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

11/06/2024 09:35 AM

Anonymous

Steeles avenue west

11/06/2024 09:36 AM

Anonymous

It's not fixed

11/06/2024 09:36 AM

Anonymous

Not fixed timings

11/06/2024 09:37 AM

Anonymous

Toronto Premium Outlet and Lisgar Go Station

11/06/2024 09:38 AM

Anonymous

Milton go station

11/06/2024 09:38 AM

Anonymous

Steeles and trafalgar

11/06/2024 09:39 AM

Anonymous

Steeles avenue east

11/06/2024 10:06 AM

Anonymous

Mavis and chinguacousy

11/06/2024 10:33 AM

Anonymous

Mavis and chiguacousy

11/06/2024 10:35 AM

Anonymous

Trafalgar road

11/06/2024 10:43 AM

Anonymous

Hurontario

11/06/2024 10:47 AM

Anonymous

Parkhill

11/06/2024 01:05 PM

Anonymous

Drake blvd

11/06/2024 01:26 PM

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous

11/06/2024 05:46 PM

Go Station

Anonymous

11/06/2024 05:55 PM

Malton

Anonymous

11/06/2024 07:22 PM

Toronto premium outlets

Anonymous

11/07/2024 01:01 AM

Reginol road 25 8501

Anonymous

11/07/2024 06:35 AM

Steeles ave and Six line north

Anonymous

11/07/2024 06:43 AM

Lisgar go

Anonymous

11/07/2024 08:48 AM

5 min walk

Anonymous

11/07/2024 10:31 AM

Steeles and Trafalgar

Anonymous

11/07/2024 11:09 AM

Parkhill drive

Anonymous

11/07/2024 01:35 PM

Meadowvale

Anonymous

11/07/2024 05:48 PM

commercial street main street

Anonymous

11/07/2024 05:55 PM

Mississauga road

Anonymous

11/08/2024 01:05 AM

Argentia Rd & Winston Churchill Blvd

Anonymous

11/08/2024 02:06 PM

Chinguacousy and bovaird

Anonymous

11/08/2024 08:00 PM

Main street and Ontario

Anonymous

11/09/2024 06:58 AM

Brownridge

Anonymous

11/10/2024 08:51 AM

Thompson Road/Main Street

Anonymous

11/10/2024 08:39 PM

Steel Avenue

Anonymous

11/11/2024 09:19 AM

Breamlea bus station

Anonymous

11/11/2024 02:57 PM

Winston Churchill blvd @ Vanderbilt road

Anonymous

11/12/2024 01:12 AM

Dixie and Countryside

Anonymous

11/13/2024 06:30 AM

Toronto premium

Anonymous

11/13/2024 08:49 PM

Trafalgar Road/ Toronto Premium Outlets

Anonymous

11/14/2024 10:22 AM

Ontario and steels

Anonymous

11/14/2024 04:54 PM

1525 main st east milton

Anonymous

11/16/2024 09:01 AM

Steeles and industrial

Anonymous

11/16/2024 02:24 PM

Main St and Scott Blvd

Anonymous

11/16/2024 04:45 PM

Main Street East

Anonymous

11/19/2024 12:36 PM

Steeles

Anonymous

11/19/2024 02:07 PM

Montevideo Rd & Battleford Rd

Anonymous

11/19/2024 02:48 PM

Charolais Blvd

Anonymous

11/19/2024 09:21 PM

Queen Brampton

Anonymous

11/20/2024 06:36 AM

Toronto premium outlet

Anonymous

11/21/2024 08:07 AM

Derry/Mavis

Anonymous

11/21/2024 07:12 PM

Fergeson

Anonymous

11/21/2024 07:22 PM

Tenth line

Anonymous

11/22/2024 03:13 PM

Eighth line

Anonymous

11/22/2024 05:19 PM

Ridge

Anonymous

11/24/2024 10:28 PM

Steeles and Ontario

Anonymous

11/28/2024 10:14 AM

Laurier

Anonymous

11/28/2024 01:39 PM

Steeles and trafalgar

Anonymous

Steeles/Trafalgar

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

11/28/2024 03:29 PM

Anonymous

Shephard & Supertest St

11/28/2024 08:53 PM

Anonymous

GO Bus or Bronte

11/29/2024 09:29 AM

Anonymous

Toronto premium outlet

11/29/2024 09:33 AM

Anonymous

873 maxted cres.

11/30/2024 01:03 PM

Anonymous

It depends where I have to go.

12/01/2024 08:22 PM

Anonymous

Mostly depends on the place I want to go.

12/01/2024 08:31 PM

Anonymous

Sometimes near Walmart and milton mall.

12/01/2024 08:35 PM

Anonymous

Steeles and Ontario

12/02/2024 07:59 AM

Anonymous

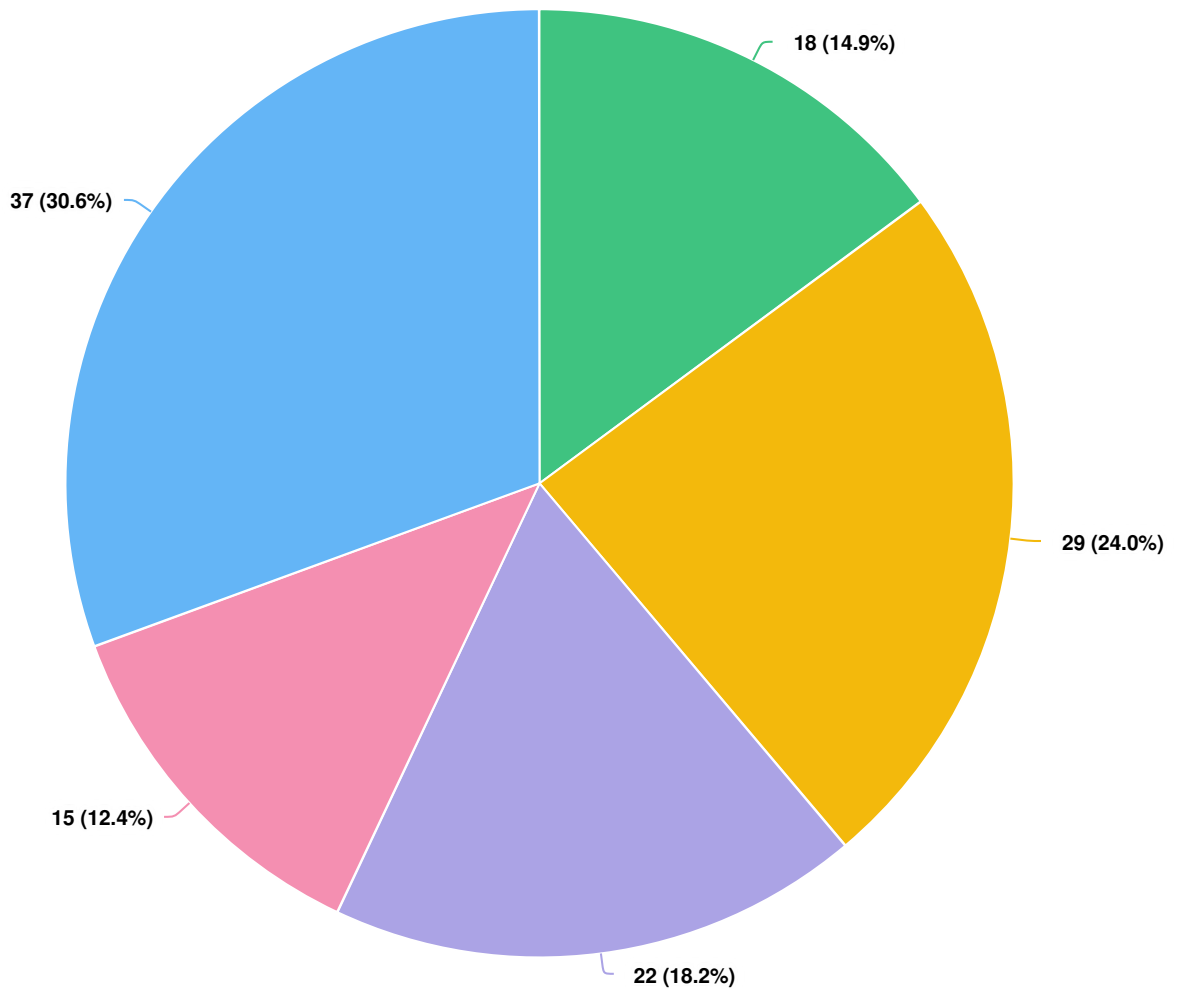
Steeles and Ontario

12/02/2024 08:15 AM

Optional question (119 response(s), 9 skipped)

Question type: Single Line Question

Q19 How many minutes is your final destination from the last bus stop you departed from?



Question options

- Less than 5 minutes
- 5-10 minutes
- 10-15 minutes
- 15-20 minutes
- More than 20 minutes

Optional question (121 response(s), 7 skipped)
Question type: Dropdown Question

Q20 What time do you typically depart the bus?

Anonymous

11/04/2024 09:14 AM

9:40

Anonymous

11/04/2024 09:41 AM

Depends

Anonymous

11/04/2024 10:03 AM

After 8 pm

Anonymous

11/04/2024 10:03 AM

1730h

Anonymous

11/04/2024 10:27 AM

When it arrives

Anonymous

11/04/2024 12:04 PM

Evening 5-6

Anonymous

11/04/2024 12:05 PM

Different

Anonymous

11/04/2024 12:06 PM

No fix time

Anonymous

11/04/2024 01:56 PM

Anytime depending on my schedule

Anonymous

11/04/2024 02:02 PM

1:20 pm

Anonymous

11/04/2024 02:03 PM

Evenings

Anonymous

11/04/2024 02:39 PM

9:20 am

Anonymous

11/04/2024 02:41 PM

It varies

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous

11/04/2024 03:18 PM

5

Anonymous

11/04/2024 03:24 PM

2pm

Anonymous

11/04/2024 03:41 PM

10:35

Anonymous

11/04/2024 03:45 PM

After 15-18 mins

Anonymous

11/04/2024 04:19 PM

varies

Anonymous

11/04/2024 07:19 PM

Anytime post 7PM all day

Anonymous

11/04/2024 07:55 PM

8:28am

Anonymous

11/04/2024 08:04 PM

17:15

Anonymous

11/04/2024 08:31 PM

6:50AM for my morning shift, as late as 6:50PM or so in the evening varies.

Anonymous

11/05/2024 01:59 AM

4pm

Anonymous

11/05/2024 03:05 AM

8:50 pm

Anonymous

11/05/2024 01:15 PM

8:45

Anonymous

11/05/2024 03:39 PM

4.30 pm

Anonymous

11/06/2024 06:36 AM

8am

Anonymous 11/06/2024 06:49 AM	10:00 P.m
Anonymous 11/06/2024 06:51 AM	10:06 pm and mornin7:00 am
Anonymous 11/06/2024 06:56 AM	6
Anonymous 11/06/2024 07:10 AM	7:28am
Anonymous 11/06/2024 07:10 AM	Near 8
Anonymous 11/06/2024 07:11 AM	7:05
Anonymous 11/06/2024 07:11 AM	7:30 am
Anonymous 11/06/2024 07:11 AM	7.05 am
Anonymous 11/06/2024 07:12 AM	7 qm
Anonymous 11/06/2024 07:12 AM	1 hour
Anonymous 11/06/2024 07:12 AM	7:54am
Anonymous 11/06/2024 07:12 AM	5:50
Anonymous 11/06/2024 07:12 AM	7:50 am
Anonymous	4:30 pm

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

11/06/2024 07:13 AM

Anonymous 7:52am

11/06/2024 07:13 AM

Anonymous 7.00pm

11/06/2024 07:16 AM

Anonymous 7:28 Am

11/06/2024 07:16 AM

Anonymous 7.00 pm

11/06/2024 07:17 AM

Anonymous 7:50 am

11/06/2024 07:17 AM

Anonymous 7:00pm

11/06/2024 07:18 AM

Anonymous 8:40

11/06/2024 08:46 AM

Anonymous 9:30

11/06/2024 09:32 AM

Anonymous 9.40

11/06/2024 09:33 AM

Anonymous 9:20am

11/06/2024 09:34 AM

Anonymous 8:12

11/06/2024 09:35 AM

Anonymous Usually in the morning

11/06/2024 09:36 AM

Anonymous Not fixed

11/06/2024 09:36 AM

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous

11/06/2024 09:37 AM

9:28am weekdays

Anonymous

11/06/2024 09:38 AM

Depends Upon the work schedule

Anonymous

11/06/2024 09:38 AM

8:40 am

Anonymous

11/06/2024 09:39 AM

9:25AM

Anonymous

11/06/2024 10:06 AM

Morning

Anonymous

11/06/2024 10:33 AM

9.50

Anonymous

11/06/2024 10:35 AM

9.60 pm

Anonymous

11/06/2024 10:43 AM

8.30 am

Anonymous

11/06/2024 10:47 AM

9 o clock

Anonymous

11/06/2024 01:26 PM

6

Anonymous

11/06/2024 05:46 PM

6

Anonymous

11/06/2024 05:55 PM

7am

Anonymous

11/06/2024 07:22 PM

7:00 AM

Anonymous

11/07/2024 01:01 AM

5 minutes

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous 6.50 am
11/07/2024 06:35 AM

Anonymous 9:35
11/07/2024 06:43 AM

Anonymous 8am
11/07/2024 08:48 AM

Anonymous 10:54-10:57
11/07/2024 10:31 AM

Anonymous Depend on the day
11/07/2024 11:09 AM

Anonymous 5:15
11/07/2024 05:48 PM

Anonymous 8am-5pm depending on my shift
11/08/2024 01:05 AM

Anonymous 10:45 AM
11/08/2024 08:00 PM

Anonymous 8:20
11/09/2024 06:58 AM

Anonymous 08:00 AM
11/10/2024 08:51 AM

Anonymous 3:30pm
11/10/2024 08:39 PM

Anonymous 9.00 am
11/11/2024 09:19 AM

Anonymous Around 6-7
11/11/2024 02:57 PM

Anonymous 3:30pm-4pm
11/12/2024 01:12 AM

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

Anonymous 11/13/2024 06:30 AM	11
Anonymous 11/13/2024 08:49 PM	9:20
Anonymous 11/14/2024 04:54 PM	10
Anonymous 11/16/2024 09:01 AM	4:30 or 6
Anonymous 11/16/2024 02:24 PM	4pm
Anonymous 11/16/2024 04:45 PM	9pm
Anonymous 11/19/2024 12:36 PM	4:30
Anonymous 11/19/2024 02:07 PM	8:00AM
Anonymous 11/19/2024 02:48 PM	4pm
Anonymous 11/19/2024 09:21 PM	1
Anonymous 11/20/2024 06:36 AM	10:30 a.m.
Anonymous 11/21/2024 08:07 AM	3 PM
Anonymous 11/21/2024 07:22 PM	8:15
Anonymous	8:15AM

Route 21 - Steeles Ridership Survey : Survey Report for 04 November 2024 to 02 December 2024

11/22/2024 03:13 PM

Anonymous

6 pm

11/22/2024 05:19 PM

Anonymous

afternoon and night

11/24/2024 10:28 PM

Anonymous

11:10am

11/28/2024 10:14 AM

Anonymous

No regular time

11/28/2024 03:29 PM

Anonymous

3.00 PM

11/28/2024 08:53 PM

Anonymous

10am.-- 4pm.

11/29/2024 09:29 AM

Anonymous

9:00 am

11/29/2024 09:33 AM

Anonymous

it depends on what I HAVE TO DO

11/30/2024 01:03 PM

Anonymous

10 to 15 mins.

12/01/2024 08:22 PM

Anonymous

10 to 15 mins.

12/01/2024 08:31 PM

Anonymous

Depends where and when I have to go.

12/01/2024 08:35 PM

Anonymous

7:48 am

12/02/2024 07:59 AM

Anonymous

7:47

12/02/2024 08:15 AM
