

**COUNCIL AUTHORITY FOR CONTRACT AWARDS  
CONTRACT INCREASE**

<b>Project Award</b>	Contract Increase – Telecommunication links for NG911
<b>Recommendation</b>	<p><b>Staff is recommending approval to proceed with a contract increase to Rogers Communications for the provision of Telecommunication links, for a 60-month term in the amount of \$49,080 (exclusive of HST).</b></p> <p><b>Further, staff are seeking delegated authority to renew the initial 60-month terms with the provider for a subsequent term of equal or lesser length, provided the total value of the renewed term is equal to or less than the value of the initial contract term price.</b></p>
<b>Purpose of Report</b>	As per Section 10.1 of Purchasing By-law No. 061-2018, Council approval is required.
<b>Background information</b>	<p>Milton Fire Rescue Service (MFRS) is undergoing significant technological modernization to enhance its communication capabilities in order to continue to support the needs of a growing municipality and ensure Next Generation 911 (NG911) compliance as mandated by the Canadian Radio-television and Telecommunications Commission (CRTC).</p> <p>In its capacity as a Public Safety Answering Point (PSAP) for Fire-related 911 emergency services in Milton, MFRS also answers non-911 related emergency calls and interacts with various partner agencies within the Municipality (EMS, Alarm activations, etc). Through ES-014-24, an award was made to Halton Regional Police Service (HRPS) for the purchase of a Solacom Guardian Next Generation 911-capable Call Handling Solution (CHS). Milton will act as a tenant on this CHS which is physically located within an HRPS facility. In order to provide streamlined and efficient call answering services within Milton, all incoming calls to MFRS (911 <b>and</b> non-911 emergency calls) must be routed into the primary NG911 CHS. In order to achieve this, MFRS requires specialized Session Initiation Protocol (SIP) telephone connectivity links between MFRS' primary telephone service demarcation point and HRPS so that existing telephone services can be routed into the CHS.</p> <p>Town staff have received and reviewed multiple proposals and are confident the service offering from its recommended provider meets the technical and physical requirements necessary for integrating existing non-911 emergency telephone services into the CHS. Pricing submitted represents a 60-month contract term of \$818 per month for the length of the term. Therefore, staff are recommending a contract increase to the telecommunication links</p>

**Schedule G**

	contract with Rogers Communications be approved in the amount of \$49,080 (excl. HST).
<b>Financial Planning Section: Budget Impact</b> (Note 1)	
<b>Account Number(s)</b>	2216-3706
<b>Account Description</b>	Communications - All
<b>Project Total Budget</b>	N/A
<b>Contract Budget</b>	\$26,682
<b>Actual</b> (Net of HST Rebate)	\$9,989
<b>Variance</b> (Note 2)	\$16,693 (F)
<b>Funding Source</b>	Operating Budget

Note 1: Financial impact includes any non-refundable portion of HST.

Note 2: This award will result in ongoing operating costs for five years. The annual operating costs associated with the contract increase will be \$9,989 (inclusive of HST) and the favourable variance will be managed within the overall IT Communications budget and will be monitored through the operating variance process.