



# The Corporation of the Town of Milton

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Report To: Council

From: Glen Cowan, Chief Financial Officer / Treasurer

Date: April 28, 2025

Report No: ES-020-25

Subject: 2024 Property Assessment Appeals and Assessment Base Management Activity Update

Recommendation: **THAT report ES-020-25, 2024 Property Assessment Appeals and Assessment Base Management Activity Update, be received for information.**

## EXECUTIVE SUMMARY

The purpose of this report is to provide Council with an update on assessment appeal activities and to highlight staff efforts in accordance with Corporate Policy 111 (Financial Management – Taxation and Assessment Base Management).

## REPORT

### Background

Assessment Base Management (ABM) is a continual process that encompasses a wide range of assessment and taxation activities that are designed to ensure that assessment values are fair and accurate, and to prevent possible erosion to the assessment base. This process is complimentary to the taxpayer's right to seek relief and helps to ensure that reductions or increases to assessment created through the appeal process are equitable.

In December of each year, the Municipal Property Assessment Corporation (MPAC) provides the Assessment Roll to each municipality for the following taxation year. An audit of the Roll is carried out by staff to identify errors and omissions such as:

- current value assessments that are too high or too low;
- incorrect business and tax classification (i.e. commercial vs industrial)
- change in use due to rezoning
- change in use due to cease farming
- land or building omitted from the Roll
- demolished buildings not removed from the Roll
- building improvements such as new additions not yet assessed
- change in tax status (i.e. exempt to taxable)

## Background

In addition to the audit outlined above, assessment staff analyze and review development applications, building permit lists, and sales of local properties. The findings are submitted to MPAC along with any requested changes or updates.

Each reassessment cycle, staff also conduct an Assessment to Sales Ratio (ASR) analysis of the real estate transactions that have taken place during the 2 years leading up to the valuation date (i.e. January 1, 2014 – January 1, 2016, for the 2017 to 2024 taxation period). The transactions are compared to the Current Value Assessment (CVA) created by MPAC for the given cycle. The ratio study helps to determine if the current value assessment is within the range of reasonableness. The ASR is derived by dividing the assessed value of the property by its selling price.

## Discussion

### Town Initiated Appeals

Pursuant to S.33, 34, 40, 39.1 and 40.1 of the *Assessment Act*, R.S.O. 1990 c. A.31, as amended, Council may complain in writing to the Assessment Review Board, that it or another person was, in respect of real property:

- assessed too high or too low;
- was classified incorrectly;
- was wrongly placed on or omitted from the assessment roll; and/or
- was wrongly placed on or omitted from the roll in respect to school support.

The regularly scheduled deadline to appeal to the Assessment Review Board is March 31<sup>st</sup> of the current taxation year. In accordance with Corporate Policy 111 and the authorities provided in By-law 049-19, staff file appeals (if applicable) in advance of the deadline and subsequently report to Council.

The reviews conducted for the 2024 taxation year did not warrant any proactive Town initiated appeals, as such none were submitted in advance of March 31<sup>st</sup>. This is attributed in part to the functionality of Municipal Connect, the communicative software between MPAC and the municipality. It allows for property specific issues to be submitted and addressed in accordance with MPAC's Service Level Agreement (SLA), forgoing the need to launch a formal appeal in some instances. In addition, roll values (outside of new properties) in the latter years of the phase-in cycle have had previous opportunity for review and action where appropriate. The property assessments for the 2024 tax year continued to be based on the fully phased-in January 1, 2016 current values.

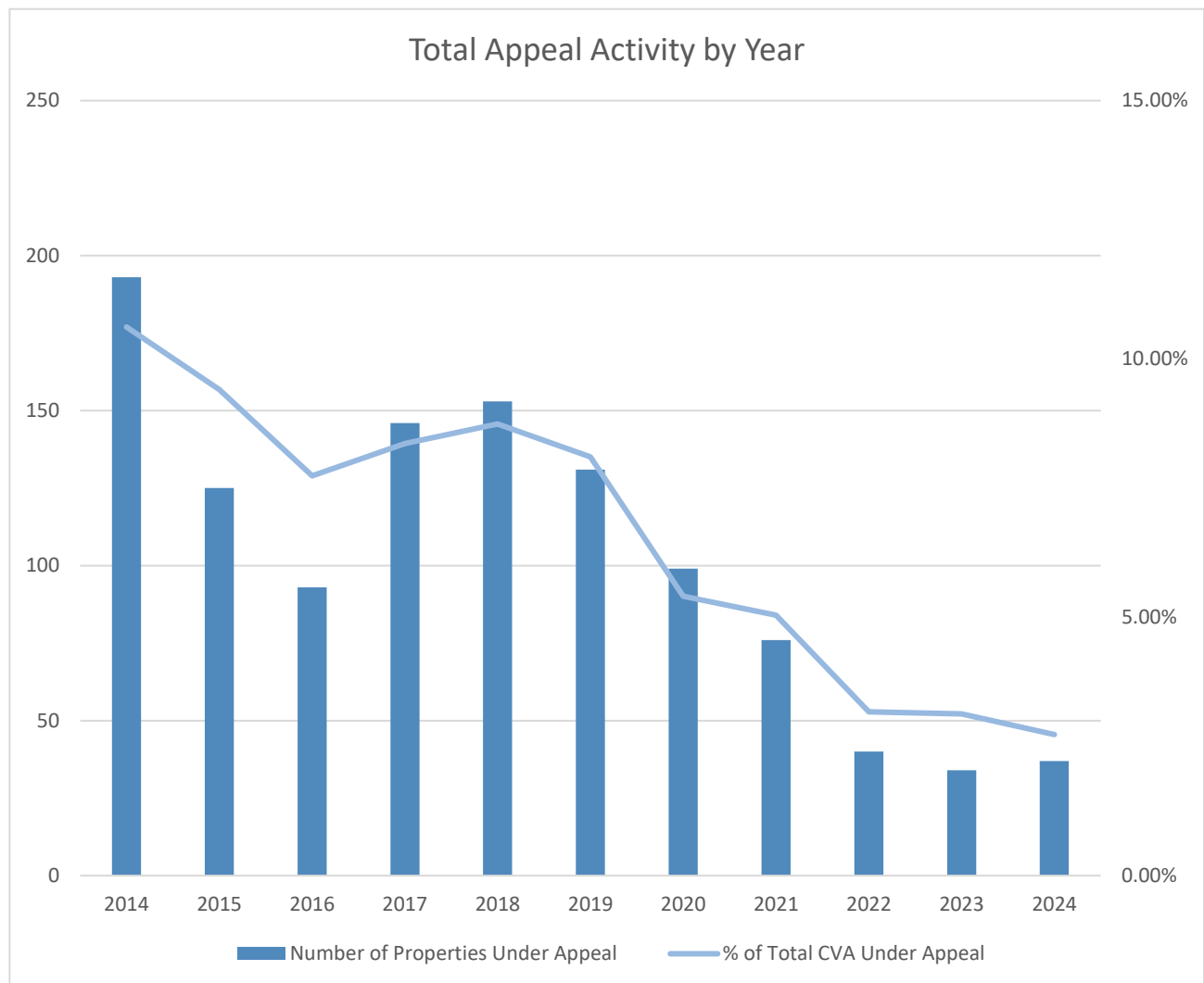
Town staff continue to monitor supplementary/omitted assessment activity, in-year and year-end changes, along with Requests for Reconsideration (RfR), as received, and may file appeals if applicable.



## Discussion

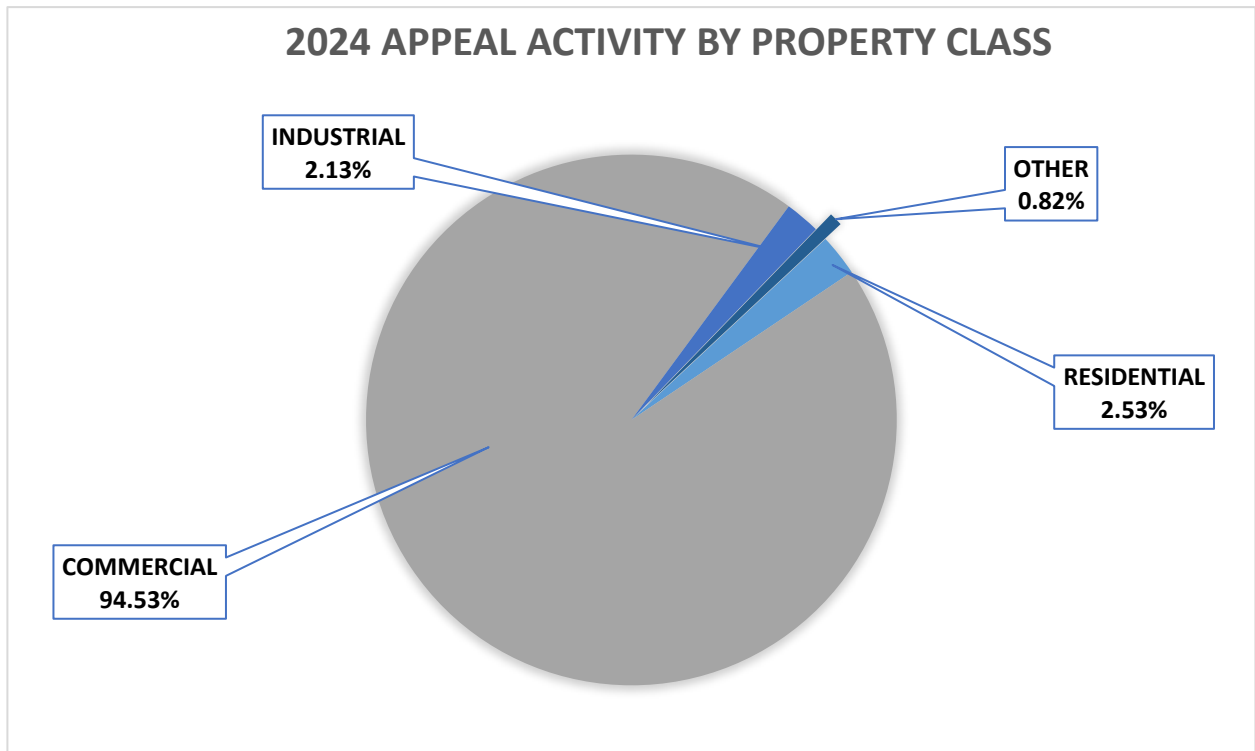
### Owner/Representative Initiated Appeals

Town staff are continually and actively engaged in supporting the Town's position in appeal processes that are initiated by other parties including the property owners. The following table presents a history of appeal activity based on information made available by Online Property Tax Analysis (OPTA). It identified 37 properties with appeals against the assessed value of 2024. The total value of those properties equates to 2.73% of the full Current Assessment Value (CVA) of all taxable properties in the Town of Milton.



## Discussion

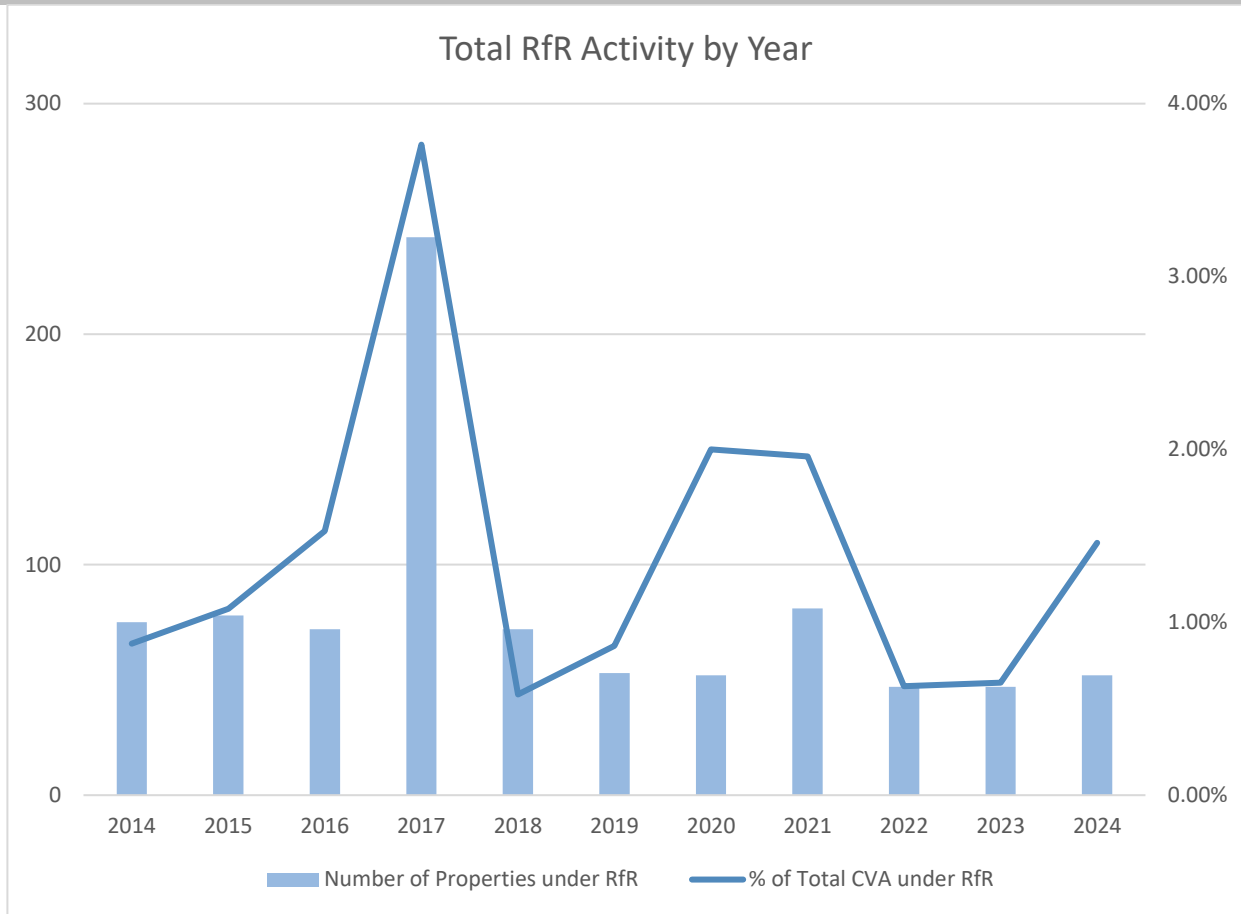
The appeal activity in 2024 continued to be largely related to the Commercial class as shown in the chart below, accounting for 94.53% of the \$779,362,200 CVA under appeal:



In addition to appeals, Town staff also have the opportunity to review and respond to Requests for Reconsideration (RfR). All property types are able to file an RfR, however, if the property, or a portion of it, is classified as residential, farm or managed forests, the owner must first file an RfR with MPAC before it is eligible to be appealed to the ARB.

It is important to recognize that the volume of appeals, whether Section 33, 34, 40 or RfR (39.1) of the Assessment Act, fluctuate greatly throughout the assessment phase in cycle, with the majority occurring within the first year of the four-year reassessment cycle (ex. 2013 and 2017). The following table provides a continuity of RfR processes within the Town of Milton:

## Discussion



### Assessment Base Management

The Town's assessment base management staff have also undertaken a variety of other initiatives during 2024 to further protect the integrity of the Town's assessment base and better position the Town moving forward. Those achievements include:

- Providing responses to owner-initiated assessment appeals including Section 357/358 Municipal Act appeals, and participating in multiple mandatory settlement meetings, further negating unwarranted assessment losses
- A continual building permit audit of renovations, additions, and demolitions approaching the three-year omitted assessment window where the municipality may levy additional property taxes for the current year and, if applicable, for all or part of the two previous taxation years.
- Conducting a review of MPAC's year-end changes to confirm accuracy and value prior to roll return.

## Discussion

- Ongoing communication with Ontario Municipal Tax and Revenue Association (OMTRA), including the appointment of a member of Town staff as a Board Director

## 2025 Outlook

As part of the Ontario Government's 2024 Budget Announcement: *Building a Better Ontario* on March 26<sup>th</sup>, 2024, a complete review of the property assessment and taxation system is underway, focusing on fairness, affordability, business competitiveness and modernized administration tools. To maintain stability for taxpayers, the province-wide property reassessment will continue to be deferred until this review is complete.

Property assessments for the 2025 tax year will continue to be based on January 1, 2016 values. All property assessments will remain the same as it was for the 2024 tax year, unless there have been changes made to the property, including:

- A new addition, new construction, or renovation
- A first-time assessment
- A change to the classification
- A change to the property's value resulting from a Request for Reconsideration, or and Assessment Review Board decision
- A property that no longer qualifies as farmland, conservation land or managed forests
- All or part of the property no longer qualifies to be tax exempt

## Financial Impact

There is no fee for the Town in responding to owner-initiated appeals and/or Requests for Reconsideration (RfR), as the Town is considered a respondent in the appeal process. Historically, the Town's assessment staff involvement in the appeal process has proven beneficial to the prevention of erosion to the assessment base and the application of equitable assessments, resulting in a fair distribution of the cost of the Town's services.

The results of the aforementioned review processes are adjustments to property tax collection for the Town. The following table presents both the annual write-offs and supplementary tax revenues for Milton (Town share only) during the last five years.

Town Share	2020	2021	2022	2023	2024
Supplementary Revenue	\$2,437,320	\$1,645,665	\$1,659,081	\$1,905,903	\$1,421,932
Write-offs	(\$1,400,050)	(\$1,328,435)	(\$1,115,994)	(\$838,726)	(\$313,410)



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## Financial Impact

As shown, the annual amounts can fluctuate based on the quantity and nature of the properties added, improved, or amended (including through appeal activity), as well as the number of taxation years to the supplementary notices and appeal decisions applies.

Respectfully submitted,

Glen Cowan  
Chief Financial Officer / Treasurer

For questions, please contact: Steven Radenic, Supervisor, Phone: Ext. 2161  
Assessment Base Management

## Attachments

None

Approved by CAO  
Andrew M. Siltala  
Chief Administrative Officer

## Recognition of Traditional Lands

The Town of Milton resides on the Treaty Lands and Territory of the Mississaugas of the Credit First Nation. We also recognize the traditional territory of the Huron-Wendat and Haudenosaunee people. The Town of Milton shares this land and the responsibility for the water, food and resources. We stand as allies with the First Nations as stewards of these lands.