



The Corporation of the Town of Milton

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Report To:	Council
From:	Meaghen Reid, Director, Legislative & Legal Services/Town Clerk
Date:	July 14, 2025
Report No:	CORS-010-25
Subject:	2024 Accessibility Plan Status Update Report
Recommendation:	<p>THAT the 2024 Accessibility Status Report on the 2023-2028 Multi-Year Accessibility Plan attached as Appendix A, be received for information;</p> <p>AND THAT the Milton Transit Accessibility Plan, attached as Appendix B, be received for information.</p>

EXECUTIVE SUMMARY

As required by Ontario Regulation 191/11-Integrated Accessibility Standards Regulation (IASR), this Accessibility Status Report will provide Council and the public the Town of Milton's progress with regards to the 2023-2028 Multi-Year Accessibility Plan to prevent/remove barriers and meet requirements under the Accessibility for Ontarians with Disabilities Act (AODA).

REPORT

Background

The AODA was passed in 2005 with the vision of creating a fully accessible Ontario by 2025. The AODA gave the Province the mandate to create sets of standards in accessibility which applies to both public and private sector organizations.

The IASR was enacted in July 2011 and establishes accessibility standards for information and communications, employment, transportation, the design of public spaces and customer service.

The Town of Milton released its 2023-2028 Multi-Year Accessibility Plan, in accordance with the AODA and IASR. The plan outlined the Town's strategy to prevent and remove barriers to accessibility, which included how phased in requirements under the AODA will be met.

Discussion

Staff from across the Corporation have provided updates for the 2024 Accessibility Plan Status Report. Furthermore, the 2025 Milton Transit Accessibility Plan was prepared by Town staff and presented to the members of the Milton Accessibility Advisory Committee. It



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Discussion

will also be posted on the Town's website for the public and to meet the requirements of the IASR.

2024 Accessibility Plan Status Report - included as Appendix A

The 2024 Accessibility Plan Status Report provides an update on actions the Town of Milton has taken to comply with the IASR, as well as additional activities aimed at identifying, preventing and removing barriers to persons with disabilities when accessing Town Programs, services and facilities.

2025 Milton Transit Accessibility Plan - included as Appendix B

The 2025 Milton Transit Accessibility Plan sets out how Milton Transit will continue to prevent and remove barriers to persons with disabilities and how it will ensure continued compliance with the IASR.

Financial Impact

The Town's accessibility plan is managed with existing staff resources. Where specific initiatives require an initial or on-going investments, funds are approved by Council in accordance with the Town's Budget Management Policy (Policy 113).

Respectfully submitted,

Kristene Scott
Commissioner, Corporate Services

For questions, please
contact:

Greta Susa, Manager of Legislative
and Legal Services/Deputy Clerk

Phone: 905-878-7252
ext. 2164

Attachments

Appendix A - 2024 Accessibility Status Report
Appendix B - 2025 Milton Transit Accessibility Plan

CAO Approval
Andrew M. Siltala
Chief Administrative Officer



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Recognition of Traditional Lands

The Town of Milton resides on the Treaty Lands and Territory of the Mississaugas of the Credit First Nation. We also recognize the traditional territory of the HuronWendat and Haudenosaunee people. The Town of Milton shares this land and the responsibility for the water, food and resources. We stand as allies with the First Nations as stewards of these lands.