



TOWN OF MILTON MEMO

TO: Mayor and Members of Council
FROM: Tony D'Alessandro, Director, Transit Services
CC: SMT
DATE: November 21, 2023
SUBJECT: Milton Transit Service and Fare Adjustments

The purpose of this memo is to inform Council of upcoming service and fare adjustments that will be in effect on January 2, 2024.

a. Service Adjustment

As highlighted in the 5-Year Service Plan Quick Wins Council memo distributed on October 31, Milton Transit will be implementing a service adjustment to the 401 Industrial Business Park area (Appendix 1). To effectively address current and anticipated demand from a new post-secondary market, a fixed route service will be restored replacing existing OnDemand service (and reallocated service hours) along Regional Road 25, High Point Drive and Park Hill Drive, with scheduled connections to/from:

- Conestoga College - Parkhill and Steeles campuses
- Regional Road 25 and Highway 401 Park-and-Ride area
- Milton GO Station

The **Route 1 - High Point** will be available on weekdays from 5:15 am - 7:30 pm, with service reverting back to Milton Transit OnDemand after 7:30 pm and all-day on Saturdays. Public communication about this service will be ongoing using a variety of channels, starting the end of November and throughout the winter months.

b. Fare Adjustment

Transit fares are collected to help mitigate the costs of operating and maintaining transit services, balancing the proportion of municipal subsidy and passenger contribution in an affordable, fair and sustainable manner. As part of the annual User Fee By-law Update (CORS-038-23), staff recommended an average 7% increase across all cash and fare

products effective January 2, 2024 (Table 1). Information about the fare increase will be communicated publically starting late November and throughout the coming months.

Table 1. 2024 Milton Transit Fares, Effective January 2, 2024

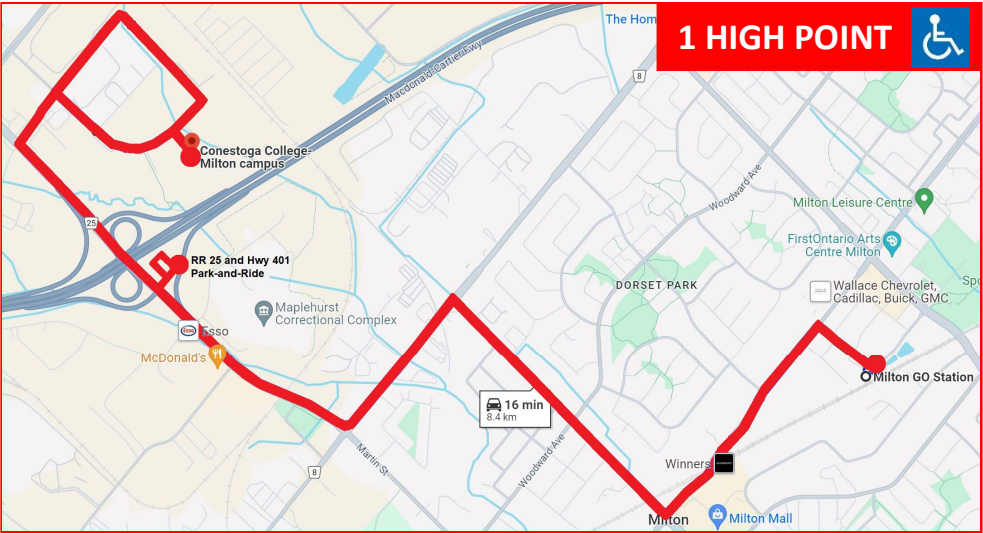
	Current	Effective January 2, 2024	% Increase
Adult Fare (20-64)			
Cash	\$ 4.00	\$ 4.25	6%
Tickets, sheet of 10	\$ 32.00	\$ 34.00	6%
Monthly Pass (unlimited use)	\$ 85.00	\$ 91.00	7%
Senior Fare (65+)			
Cash	\$ 4.00	\$ 4.25	6%
Tickets, sheet of 10	\$ 22.00	\$ 23.00	5%
Monthly Pass (unlimited use)	\$ 54.00	\$ 57.00	6%
Youth Fare (13-19)			
Cash	\$ 4.00	\$ 4.25	6%
Tickets, sheet of 10	\$ 23.00	\$ 25.00	9%
Monthly Pass (unlimited use)	\$ 63.00	\$ 68.00	8%
Post-Secondary - Full Time Enrollment			
Semester Pass (4 months, unlimited use)	N/A	\$ 273.00	
Child Fare (0-12)			
	Free	Free	0%
CNIB Card Holder			
	Free	Free	0%
Transfer Policy			
	universal, 2 hour	universal, 2 hour	

To support the launch of post-secondary programming for Conestoga students in 2024, Milton Transit will be introducing a four (4) month semester pass. The purpose of this product is to provide full-time students with an affordable and convenient transit solution, with the aim to enhance mobility within the campus community and throughout the Town. The pass will be available in December through the Token Transit mobile/e-ticketing platform.

If you have any questions about this memo, please contact Tony D’Alessandro, Director, Transit Services, 905-878-7252 x2548, tony.dalessandro@milton.ca.

Appendix 1. Route 1 High Point, effective January 2, 2024

1 HIGH POINT									
Northbound to High Point; Conestoga-Parkhill					Southbound to Milton GO				
DEPART Milton GO	Ontario & Steeles	Hwy 401 Park-and-Ride	RR 25 & High Point	ARRIVE Conestoga- Parkhill	DEPART Conestoga-Parkhill	RR 25 & High Point	Hwy 401 Park-and-Ride	Steeles & Ontario	ARRIVE Milton GO
MONDAY TO FRIDAY									
5:27	5:33	5:38	5:41	5:43	5:46	5:48	5:51	5:56	6:02
5:47	5:53	5:58	6:01	6:03	6:06	6:08	6:11	6:16	6:22
6:07	6:13	6:18	6:21	6:23	6:26	6:28	6:31	6:36	6:42
6:27	6:33	6:38	6:41	6:43	6:46	6:48	6:51	6:56	7:02
6:47	6:53	6:58	7:01	7:03	7:06	7:08	7:11	7:16	7:22
7:07	7:13	7:18	7:21	7:23	7:26	7:28	7:31	7:36	7:42
7:27	7:33	7:38	7:41	7:43	7:46	7:48	7:51	7:56	8:02
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9:27	9:33	9:38	9:41	9:43	9:46	9:48	9:51	9:56	10:02
9:50	9:56	10:01	10:04	10:06	10:09	10:11	10:14	10:19	10:25
10:30	10:36	10:41	10:44	10:46	10:49	10:51	10:54	10:59	11:05
11:10	11:16	11:21	11:24	11:26	11:29	11:31	11:34	11:39	11:45
11:50	11:56	12:01	12:04	12:06	12:09	12:11	12:14	12:19	12:25
12:30	12:36	12:41	12:44	12:46	12:49	12:51	12:54	12:59	13:05
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