

**COUNCIL AUTHORITY FOR CONTRACT AWARDS
SINGLE SOURCE AWARD**

Project Award	Single Source award for consulting services to implement NG911 call handling solution
Recommendation	Staff are recommending the single source award to Federal Engineering for consulting services to assist the Town with migration to a Next Generation 911 call handling solution in the total amount of \$112,252 (exclusive of HST)
Purpose of Report	As per Section 10.1 of Purchasing By-law No. 061-2018, Council approval is required.
Background information	<p>Milton Fire Rescue Services (MFRS) is currently developing and implementing a Next Generation 911 (NG911) call handling solution (CHS) which is a component of the critical infrastructure required in the delivery of a NG911 compliant fire communication center by March 2025.</p> <p>Federal Engineering (FE) provides consulting services for public safety organizations and has worked across North America to assist a wide range of state, provincial and local jurisdictions plan, prepare for and successfully migrate to NG911 compliant solutions. FE was awarded 21-587 (Consultant Services to Conduct a Service Delivery & Infrastructure Review for the Provision of Fire Services Communications) via competitive process in November 2021. Subsequently, a contract increase of \$66,692 was approved via PDA-092-22 (CORS-024-23) in late 2022 as the Town begun its initial design and transition towards an NG911 compliant solution. FE has been actively and intimately involved in MFRS communications and dispatch operations, including the Town's NG911 planning, since April 2022 through their previously awarded engagement. The expertise provided by FE through 2022 and into 2023 has been instrumental in the Town's ability to successfully build its current NG911 transition plan.</p> <p>MFRS will be working collaboratively with a third party to design, implement, test and migrate the Town of Milton to a fully compliant NG911 solution that operates and integrates seamlessly with the third party's current and future infrastructure. Based on the comprehensive understanding of MFRS communication and dispatching needs, coupled with FE's familiarity of the third party infrastructure, uniquely positions FE to provide invaluable insights, expertise and guidance throughout the Town's NG911 call handling solution implementation process. Their knowledge and experience will be critical to ensuring a timely and seamless NG911 transition.</p>

Financial Planning Section: Budget Impact (Note 1)	
Account Number(s)	C24002723-A0410-7290
Account Description	Radio Communications
Project Total Budget	\$1,155,458
Contract Budget	\$0
Actual	\$114,228
Variance	\$114,228 (U)
Funding Source	Reallocation of other expenditures within the project

Note 1: Financial impact includes any non-refundable portion of HST.