

Appendix A - ES-023-24 2022 Citizen Engagement Survey

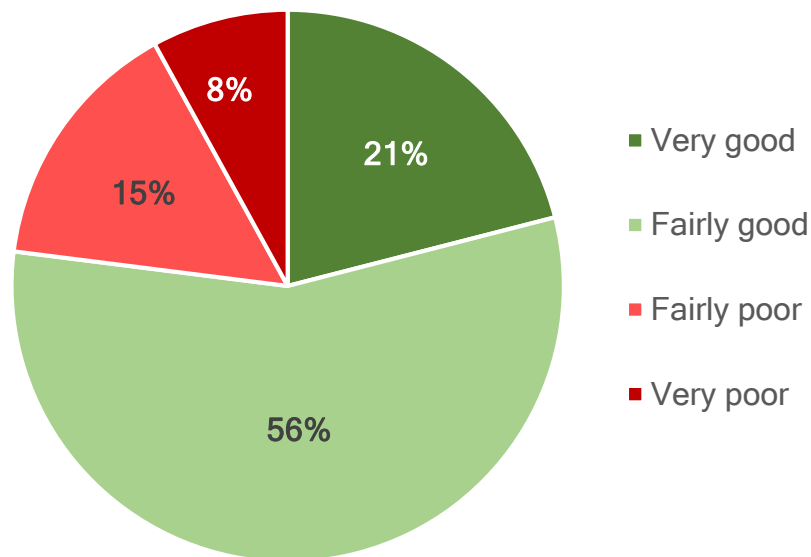
In the fall of 2022 staff worked with a third party consultant, Forum Research, to conduct a community wide, statistically valid Citizen Engagement Survey. The scope of the engagement required 600 randomized telephone responses to achieve a high degree of statistical validity.

Following is an excerpt of results from the 2022 Citizen Engagement Survey specific to questions asked about property taxes, value of tax dollars and infrastructure funding. The full survey results identifying satisfaction levels with services offered by the Town can be found [here](#).

Value for Tax Dollars

Question: Thinking about programs and services you receive from the Town of Milton, would you say that, overall, you receive very good, fairly good, fairly poor, or very poor value for tax dollars?

The majority of respondents say they receive good value for their tax dollars.

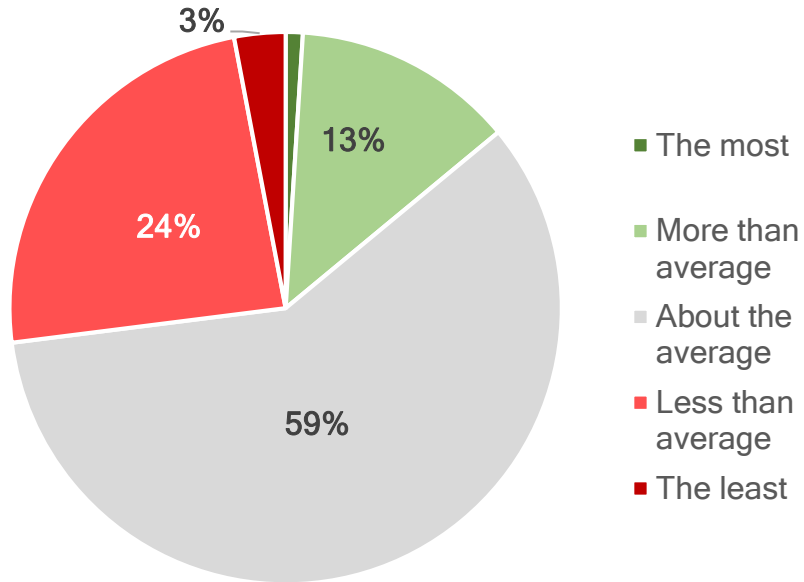


Property Taxes

Question: Assuming there is a direct relationship between property taxes and service levels, that is the more taxes you pay the more services will be provided, compared to other GTA municipalities, how much do you think the Town of Milton residents should pay with respect to property taxes per household?

The majority of respondents think Milton residents should pay about the average with respect to property taxes compared to other GTA municipalities.

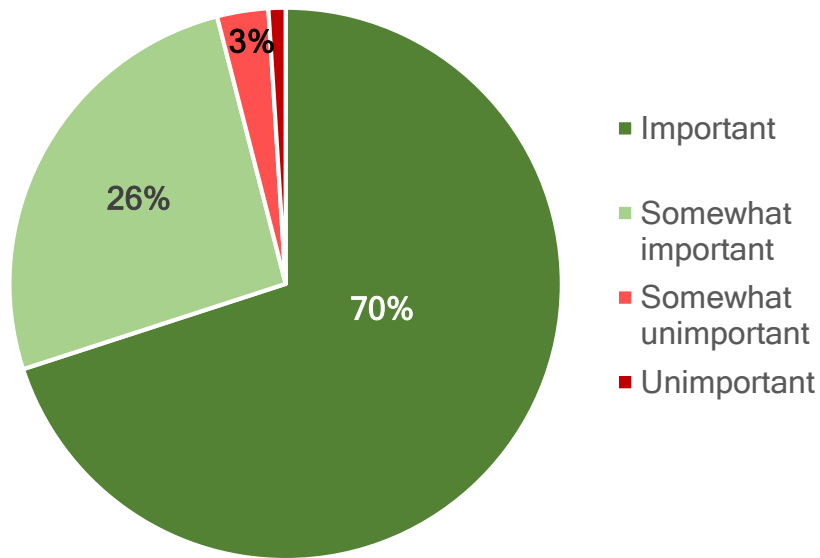
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Funding for Infrastructure

Question: How important is it to you that funding be set aside to replace infrastructure such as roads and buildings to ensure existing levels of service can be provided in future years?

The vast majority of respondents think it is important that funding be set aside to replace infrastructure to ensure existing levels of service can be provided in future years.



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Balancing Services and Taxes/Fees

Question: Which of the following comes closest to your view?

Respondents were most likely to say that the Town of Milton should maintain existing service levels, even if it means taxes or user fees must increase.

